

**COLLIN COUNTY**  
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**NOTES:** This document is list of community resources and assistance organizations that serve residents of the county listed above. This document was created by the North Texas Food Bank’s Referral Partner Program team, and it specifically focuses on the areas of need that our clients most commonly share with us. Please note that we cannot guarantee any form of aid from another organization. Each agency has its own criteria for assistance, which is often contingent upon funding and other limitations. Although this list may seem overwhelming upon first glance, we believe in providing our clients as many referrals as we reasonably can in order to give them the best chance of receiving the help that they need. [This document was last updated: **March 29, 2023**]

## **FOOD ASSISTANCE**

**NOTES:** The North Texas Food Bank partners with hundreds of agencies throughout our thirteen-county service area. Having received food in bulk from NTFB, these agencies, in turn, provide food to their local communities. Many, though not all, of the below-listed organizations are official partner agencies with NTFB. This is not a comprehensive list, so please also consider using the “Find Food” tool on our website to search for pantries by city or zip code: <https://ntfb.org/our-programs/get-food-assistance/find-a-food-pantry/>. We also have a Mobile Pantry, and you can find our upcoming schedule and distribution locations here: <https://ntfb.org/mobile-pantry/>.

### **5 LOAVES**

#### **FOOD PANTRY**

4401 Williford Rd.

Sachse, TX 75048

469-767-8071

E-mail: [audrey.wallace@5loavesfoodpantry.org](mailto:audrey.wallace@5loavesfoodpantry.org)

<https://5loavesfoodpantry.org/food-pantry/>

Service area: (No known restrictions.)

From website: “If you’re in need of food, just come by our drive-thru food pantry during the times below. No need to get out of your car, just pull up, open your trunk, and we’ll give you a box of food. If it’s your first time, we’ll give you an application to fill out and bring back the next time.”

### **ALLEN COMMUNITY OUTREACH**

#### **FOOD SUPPORT + DRIVE-THRU FOOD PANTRY + EMERGENCY FOOD SUPPLIES**

801 E. Main St.

Allen, TX 75002

972-727-9131

<https://www.acocares.org/need-help/>

Service area: “The Food Pantry provides groceries for Collin County individuals and families in need.”

From website: “Proof of Collin County residency is required. For new clients, a QR code will be e-mailed after completion of a brief application in the drive-thru line. The QR code is required for future visits.”

### **ALLEN COMMUNITY OUTREACH**

#### **KIDS SUMMER FOOD**

801 E. Main St.

Allen, TX 75002

972-727-9131

<https://www.acocares.org/need-help/>

Service area: “All school aged residents of Collin County can participate in our Kids Summer Food program. Distribution is during the summer months.”

From website: “Our Food Pantry also offers families with children enrolled in school and participating in the free or reduced lunch program summer food assistance through our Kids Summer Food program for as long as supplies last.”

## **ALLEN MINISTERIAL ALLIANCE**

### **FOOD PANTRY**

1515 N. Greenville Ave.

Allen, TX 75002

214-644-2090

<https://allenfoodpantry.org/#needfood>

Service area: “Resident of Allen, Fairview or Lucas”

From website: “We serve those in need of food, including those out of work, Grandparents caring for grandchildren of unemployed children, soldiers returning from deployment unable to find a job, and others who find themselves in financial difficulty. If you ever find yourself struggling to feed yourself and your family please come by the food pantry when we are open.”

## **AMAZING GRACE FOOD PANTRY**

1711 Parker Rd.

Wylie, TX 75098

972-292-7241

E-mail: [info@amazinggracepantry.org](mailto:info@amazinggracepantry.org)

<https://www.amazinggracepantry.org/>

Service area: “Volunteers provide free food to families in need in Collin County, Rockwall County, and surrounding areas.”

From website: “The Amazing Grace Food Pantry (AGFP) serves everyone from low-income families, single parents, senior citizens, unemployed individuals, disabled veterans, working poor, and anyone else in need of our assistance. Services provided to our community include food to meet basic nutritional needs, paper products, and diapers. We typically offer paper products (bathroom tissue and paper towels) once per month to ensure everyone gets something. Food and diapers for babies are sometimes available. Pet food is available upon request.”

## **CHRIST CARES FOR PRINCETON**

### **FOOD ASSISTANCE**

1306 N. 6<sup>th</sup> St.

Princeton, TX 75407

469-278-4673

<https://cc4p.org/>

Service area: “Christ Cares for Princeton is here to help with specific benevolent needs of those living within the boundaries served by the Princeton Independent School District.”

From website: “Families may apply to receive food assistance through the local food pantry once a month up to four times per year. Through the generous donations of our local churches, businesses, organizations, and residents, we offer non-perishable staple food items that can be used to cook wholesome, nutritious meals for the entire family. Families also may benefit monthly by our partnership with the North Texas Food Bank and receive fresh fruits and vegetables and bakery items. The food pantry is open to Princeton residents only.”

## **CHURCH OF THE HOLY NATIVITY**

### **PLANO FOOD PANTRY**

2200 18th St.

Plano, TX 75074

972-422-1850 (ACCC)

Service area: “Anyone living in the Plano Independent School District . . .”

From website: This food pantry is managed by The Assistance Center of Collin County. To apply for food assistance, please call ACCC at 972-422-1850.

**COMMUNITY FOOD PANTRY OF MCKINNEY**

307 Smith St.

McKinney, TX 75069

972-547-4404

[info@mckinneyfoodpantry.org](mailto:info@mckinneyfoodpantry.org)

<https://www.mckinneyfoodpantry.org/>

Service area: “At this time, we are currently serving McKinney and surrounding areas.”

From website: “We offer a client-choice grocery store pantry where our clients can visit our store area and shop for themselves and their family. Once registered, you may shop once a week.”

**COMMUNITY LIFELINE CENTER**

**FOOD DELIVERIES**

1601 N. Waddill St., Suite 102

McKinney, TX 75069

972-542-0020

<https://www.communitylifeline.org/assistance-programs.html>

Service area: Zip code 75069

From website: “. . . food deliveries for seniors with transportation barriers in the 75069 zip code.”

**COMMUNITY LIFELINE CENTER**

**LIFELINE MARKET PANTRY**

1601 N. Waddill St., Suite 102

McKinney, TX 75069

972-542-0020

<https://www.communitylifeline.org/assistance-programs.html>

Service area: “. . . for the residents of McKinney and north Collin County.”

From website: “Community Lifeline provides food assistance to those in need through our Lifeline Market Pantry at our office . . .”

**COMMUNITY LIFELINE CENTER**

**MOBILE FOOD DISTRIBUTION PROGRAM**

(See website for list of current distribution locations, dates, and times.)

972-542-0020

<https://www.feedingfriendsandfamilies.org/>

Service area: “. . . for the residents of McKinney and north Collin County.”

From website: “Community Lifeline Center's Mobile Food Distribution program is a low/no touch drive-thru community-wide event built to provide needed food to families at no cost to them. Each family will receive produce, dairy and a box of shelf-stable items.”

**FARMERSVILLE OUTREACH ALLIANCE**

**FOOD PANTRY**

206 N. Main St.

Farmersville, TX 75442

214-551-9467

<http://farmersvilleoutreach.com/>

Service area: “We serve all families with a Farmersville address.”

From website: “Our greatest passion is to serve our community at the food pantry twice a month. We open the pantry to serve people needing a helping hand the first and third Mondays of each month from 2:30 P.M. to 4:30 P.M.”

**FIRST BAPTIST CHURCH ALLEN**

**FOOD PANTRY**

201 E. McDermott Dr.

Allen, TX 75002

972-727-8241

<https://www.fbcallen.org/foodpantry/>

Service area: “Our Food Pantry distributes food and household items to Allen, Fairview, and Lucas residents”

From website: “This is a "choice pantry" versus a "pre-bagged pantry" to meet an individual's nutritional needs and provide the foods they enjoy.”

**FRISCO FAMILY SERVICES**

**FFS MARKET**

9085 Dogwood St.

Frisco, TX 75033

972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/ffsmarket/](https://friscofamilyservices.org/what_we_do/ffsmarket/)

Service area: “If you live in Frisco or Frisco ISD and have a documented crisis, you may be eligible to receive food through Frisco's only community Market . . .”

From website: “Clients of Frisco Family Services shop in a grocery store-like setting for the food they know their families will eat, enabling them to avoid hunger while using their limited financial resources for other essential needs. In addition to nutritious food choices — including meat, dairy, and fresh produce – hygiene, and household products are also available.”

**FRISCO FAMILY SERVICES**

**FFS MARKET EXPRESS**

9085 Dogwood St.

Frisco, TX 75033

972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/ffsmarket/](https://friscofamilyservices.org/what_we_do/ffsmarket/)

Service area: Residents of Frisco and/or Frisco I.S.D.

From website: “Market Express is an online shopping alternative for those who are ill, do not feel comfortable with in-person shopping, or have limited availability due to their work schedule. Similar to retail curbside pickup, clients access an online shopping list, make their selections, and schedule a pickup time. The service is convenient as well as confidential.”

**FRISCO FAMILY SERVICES**

**FFS MOBILE MARKET**

9085 Dogwood St.

Frisco, TX 75033

972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/ffsmarket/](https://friscofamilyservices.org/what_we_do/ffsmarket/)

Service area: Residents of Frisco and/or Frisco I.S.D.

From website: “For our seniors and other individuals who cannot drive, are without transportation, or suffering from an illness, the Mobile Market provides home delivery. It is just another way we work to ensure our homebound clients have access to the same nutritious food that is available inside our Market location.”

**FRISCO FAMILY SERVICES**  
**SUMMER LUNCH PROGRAM**

9085 Dogwood St.  
Frisco, TX 75033  
972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/seasonalprograms/summerlunch.html](https://friscofamilyservices.org/what_we_do/seasonalprograms/summerlunch.html)

Service area: Residents of Frisco I.S.D.

From website: "... we provided free lunches daily and weekend fresh produce boxes to local Frisco I.S.D. K-12 families in need. Throughout the 9-week program, children also took part in fun activities that include reading, arts and crafts, and interactive social games."

**GOD'S PANTRY**

3420 E. 14<sup>th</sup> St., Suite 100  
Plano, TX 75074  
972-633-9777

E-mail: [gods\\_pantry2014@yahoo.com](mailto:gods_pantry2014@yahoo.com)

<https://www.godspantryplano.org/>

Service area: (No known restrictions.)

From website: "God's Pantry exists to extend a helping hand, to the needy, by providing food to anyone who is facing circumstances beyond their control. The pantry serves all people, with respect and compassion, allowing them to maintain their self-esteem and confidentiality during a difficult time in their life. We make a difference one person or family at a time. The pantry is a vocal advocate for the hungry and displaced. God's Pantry does not require anyone to complete a lengthy application process, and there is not a waiting period."

**GRACE BRIDGE**

**FOOD DISTRIBUTION**

9300 Wade Blvd., Suite 330  
Frisco, TX 75035  
214-425-9423

E-mail: [info@gracebridge.us](mailto:info@gracebridge.us)

<https://gracebridgeportal.force.com/s/participant-signup/food-distributions/grace-bridge>

Service area: "We serve families within Collin, Grayson, and Denton counties through our food distributions on the 1<sup>st</sup> and 3<sup>rd</sup> Saturday of each month by appointment only."

From website: "On the morning of distribution, our staff will send an e-mail to those who have completed registration with communication regarding pick-up requirements and process."

**GRACE PLACE OF ANNA**

**FOOD PANTRY**

505 N. Powell Pkwy.  
Anna, TX 75409  
469-237-4129

<https://mygraceplace.com/food-pantry/>

Service area: (No known restrictions.)

From website: "Grace Place Food Pantry is a Christian based program that collects and safely stores food, school supplies, infant goods and toiletries, free of charge, to low-income families in our community."

## **MEALS ON WHEELS – COLLIN COUNTY**

### **HOME-DELIVERED MEALS**

600 N. Tennessee St.  
McKinney, TX 75069  
972-562-6996

E-mail: [frontdesk@mealsonwheelscc.org](mailto:frontdesk@mealsonwheelscc.org)

<https://www.mealsonwheelscc.org/homedeliveredmeals>

Service area: Collin County

From website: “Our program is a nutrition program that provides home-delivered prepared meals for seniors and adults living with disabilities throughout the Collin County area. Each client receives one meal per day during the week. Our staff nutritionists plan our meals to ensure they meet the nutritional needs of those we serve.”

Notes: Eligibility criteria include 60+ years old; if under 60, disabled; primarily homebound; minimal to no driving; and not working. Also, please note that meals are free and, if qualified, meal delivery will begin within one to two days.

## **MELISSA COMMUNITY OUTREACH**

3107 McKinney St.  
Melissa, TX 75454

(No phone number listed.)

E-mail: [dena@25project.org](mailto:dena@25project.org)

<https://25project.org/locations/mco>

Service area: “Our clients live in Melissa, Anna, Blue Ridge, Van Alstyne, McKinney, and other surrounding areas of North Texas.”

From website: “MCO clients receive food and coats at no charge because of the generosity of our neighbors.”

## **MINNIE’S FOOD PANTRY**

661 18th St.  
Plano, TX 75074  
972-596-0253

<https://minniesfoodpantry.org/get-help/>

Service area: “We are proud to serve every zip code and all those in need . . .”

From website: “Based on availability, Minnie's Food Pantry provides fresh meats, fresh produce, fresh dairy products and non-perishable items to every family that walks through our doors. All clients at Minnie's Food Pantry must complete a recipient form during their first visit of each calendar year. The form can be filled out in person or online [here](#).”

## **THE SALVATION ARMY PLANO**

### **FOOD PANTRY**

3528 E. 14th St.  
Plano, TX 75074  
972-423-8254

<https://salvationarmytx.org/north-texas/plano>

Service area: (No known restrictions.)

From website: “Monday/Wednesday/Friday from 10:00 A.M. – 2:00 P.M.”

**THE STOREHOUSE OF COLLIN COUNTY**

**SEVEN LOAVES FOOD PANTRY**

1401 Mira Vista Blvd.

Plano, TX 75093

469-385-1813

<https://www.thestorehouseecc.org/seven-loaves-food-pantry>

Service area: “Our food pantry serves everyone regardless of zip code.”

From website: “Walk-Ins welcome! No appointment needed to receive food. Please complete the intake form each time you visit. You are welcome to visit our pantry once a week.”

**WILLOWCREEK FELLOWSHIP**

**CHRISTIAN BENEVOLENT OUTREACH FOOD PANTRY**

1804 Ave. P

Plano, TX 75074

972-423-2950

<https://www.willowcreekfellowship.org/foodpantry.html>

Service area: “Proof of residency in one of the following Plano zip codes: 75074 and 75075.”

From website: “The Food Pantry operates on Tuesdays between 9:00 A.M. and 12:00 P.M. Registration ends at 11:30 A.M.”

**WYLIE COMMUNITY CHRISTIAN CARE CENTER**

**FOOD PANTRY**

1310 W. Brown St.

Wylie, TX 75098

972-442-4341

<https://wyliecommunitychristiancare.org/>

Service area: “We serve Wylie, Lavon, Nevada, Josephine, Copeville, Sachse, and Murphy.”

From website: “Our mission is to provide short term emergency needs for local families. We help pay certain bills, depending on available funds, and provide food and clothing.”



## **RENT, MORTGAGE, & UTILITY ASSISTANCE**

**NOTES:** Applying for financial assistance can be a lengthy and discouraging process. Applicants must find an agency that serves their location; they must meet the agency's eligibility criteria; and the agency needs to have sufficient funds in order to assist. In our experience, the most effective approach is to apply for assistance with as many organizations as possible, keep notes to track progress, and simply do not give up. You may get many "no's" before you finally get a "yes".

When going through this list, please be sure to check the "Service area" noted in each listing, as you don't want to waste time applying with agencies that don't serve your location. This list is also organized in such a way that it "zooms in" – meaning that it begins with organizations that assist the entire state, then the North Texas area, then Collin County.

### **STATE OF TEXAS**

#### **TEXAS COMPREHENSIVE ENERGY ASSISTANCE PROGRAM (CEAP)**

221 E. 11<sup>th</sup> St.

Austin, TX 78701

1-877-399-8939

E-mail: [info@tdhca.state.tx.us](mailto:info@tdhca.state.tx.us)

<https://www.benefits.gov/benefit/1579>

Service area: State of Texas.

From website: "It provides relief to those low-income elderly and/or disabled households most vulnerable to the high cost of energy for home heating and cooling from fluctuations in energy costs by providing financial assistance, paying up to six or eight of the highest bills during the year depending on whether they are considered a vulnerable household. Furthermore, it provides assistance in an energy-related crisis or during severe weather or supply shortages."

#### **TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS**

#### **TEXAS HOMEOWNER ASSISTANCE FUND PROGRAM (TXHAF)**

1-833-651-3874

[www.texas homeowner assistance.com](http://www.texas homeowner assistance.com)

Service area: State of Texas.

From website: "Texas Homeowner Assistance provides financial assistance to qualified Texas homeowners who have fallen behind on their mortgage, utility payments, and related expenses due to the COVID-19 pandemic."

#### **TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS**

#### **TEXAS UTILITY HELP**

1-855-566-2057

<https://texasutilityhelp.com/>

Service area: State of Texas.

From website: "Texas Utility Help can give financial assistance to qualified Texas homeowners and renters with low income. Eligible expenses include electricity, gas, propane, water, and wastewater."

## **NORTH TEXAS / DFW METROPLEX**

### **TEXOMA COUNCIL OF GOVERNMENTS**

#### **ENERGY SERVICES**

1117 Gallagher Dr., Suite 200

Sherman, TX 75090

903-893-2161, ext. 3541 (Utility Assistance)

E-mail: [energyapp@tcog.com](mailto:energyapp@tcog.com)

<https://www.tcog.com/energy-services/#energy>

Service area: “Counties served: Collin, Cooke, Denton, Fannin, Grayson, Hunt, Rockwall”

From website: “Utility assistance includes the co-payment of utilities for a specific period of time while learning ways to conserve energy. Services also include a case management program with the goal of transitioning families off welfare by providing assistance with the cost of expenses such as education, training and other necessary supplies and supportive services.”

### **SOCIETY OF ST. VINCENT DE PAUL OF NORTH TEXAS**

#### **FINANCIAL ASSISTANCE**

3826 Gilbert Ave.

Dallas, TX 75219

469-607-0909

E-mail: [helpme@svdpdallas.org](mailto:helpme@svdpdallas.org)

<https://svdpdallas.org/help/>

Service area: Collin, Dallas, Ellis, Fannin, Grayson, Hunt, Kaufman, Navarro, and Rockwall counties.

From website: “Do you need help with paying rent or utilities this month? Do you need food, prescription medication, or other immediate help? Provide your name and phone number and tell us your story. We will listen and direct you to the nearest local conference volunteer who can help. Conference volunteers usually respond within 24 – 48 hours.”

### **THE SALVATION ARMY OF NORTH TEXAS**

#### **EMERGENCY FAMILY SERVICES**

(Collin County locations in McKinney and Plano)

214-637-8100

<https://salvationarmyntx.org/north-texas/i-need-help>

Service area: Collin, Dallas, Denton, Ellis, and Tarrant counties.

From website: “For the out-of-work and for the thousands of working poor who are employed but still living paycheck to paycheck, The Salvation Army provides emergency assistance to help get families through crisis situations: One month housing/utility payment, three-day family grocery/food bag.”

## COLLIN COUNTY

### **ALLEN COMMUNITY OUTREACH HOUSING (MORTGAGE & RENT) ASSISTANCE UTILITY (ELECTRIC & NATURAL GAS) FINANCIAL ASSISTANCE**

801 E. Main St.  
Allen, TX 75002  
972-727-9131

<https://www.acocares.org/need-help/#housing>

Service area: Collin County

From website: “Mortgage and rent assistance is available for Collin County residents who qualify. If you need emergency shelter, call ACO (972) 727-9131 so we can help you with a referral . . . Utility assistance is available for Collin County residents who qualify. ACO works with many Utility providers including TXU Energy CoServ, Atmos, and many more. Assistance may be available for non- Collin County residents that have TXU Energy, CoServ and Atmos.”

### **FAMILY PROMISE OF COLLIN COUNTY**

#### **SHELTER DIVERSION**

P.O. Box 1601  
Allen, TX 75013  
972-442-6966

E-mail: [supportservices@familypromiseofcollincounty.org](mailto:supportservices@familypromiseofcollincounty.org)

<https://www.familypromiseofcollincounty.org/shelter-diversion>

Service area: Collin County

From website: “In essence, Shelter Diversion means keeping individuals and families from entering emergency shelters or sleeping in places not meant for human habitation. Or, by definition, becoming literally homeless. Shelter Diversion is targeted toward those who have already lost their own housing, are doubled up, and running out of places to stay. The program provides financial assistance and robust case management.”

### **THE ASSISTANCE CENTER OF COLLIN COUNTY**

#### **FINANCIAL ASSISTANCE**

900 18<sup>th</sup> St.  
Plano, TX 75074  
972-422-1850

<https://assistancecenter.org/get-assistance-now/>

Service area: Collin County

From website: “The Assistance Center of Collin County can provide limited financial assistance with rent or utilities to individuals and families experiencing a financial crisis who reside within Collin County. Applicants must be willing to provide identification for all household members, proof of all household income, and proof of residency and documentation of their current crisis. Additionally, applicants must have or be willing to form a workable plan for how they will meet their expenses going forward. Initial applications must be made over the phone. If approved, applicants will come into the Center to meet a caseworker to discuss their situation and plan. Please call our assistance line for more information.”

## OTHER SERVICE AREAS – COLLIN COUNTY

### **CITY OF PLANO**

#### **HOMELESSNESS PREVENTION PROGRAM**

900 18<sup>th</sup> St.

Plano, TX 75074

972-422-1850 (option 2)

<https://www.plano.gov/910/Homeless-Services>

Service area: “Applicant must be a City of Plano resident for a minimum of 90 days.”

From website: “The goal of this program is to help prevent homelessness with limited financial assistance, including rent, mortgage, utilities, and hotel costs.”

Notes: This program is administered by The Assistance Center of Collin County.

### **COMMUNITY LIFELINE CENTER**

#### **FINANCIAL ASSISTANCE**

1601 N. Waddill St., Suite 102

McKinney, TX 75069

972-542-0020

<https://www.communitylifeline.org/assistance-programs.html>

Service area: “... for the residents of McKinney and north Collin County.”

Notes: The website is updated to reflect whether funding is currently available and, if not, when the next window will be.

### **CORNERSTONE OF NORTH CENTRAL TEXAS**

#### **FINANCIAL ASSISTANCE**

(Mailing address):

P.O. Box 53

Prosper, TX 75078

972-689-9115 (voicemail-only, but will return call)

<https://www.cornerstonenct.org/services>

Service area: “Based in Collin County, Cornerstone Assistance Network of North Central Texas is a faith-based 501(c)(3) nonprofit organization serving Neighbors in need in Prosper, Frisco, Celina, Gunter, McKinney, Aubrey, and beyond.”

From website: “Without exception, Neighbors who come to us for the first time are facing a serious and immediate financial need. Whether it’s the threat of repossession for an unpaid car title loan or a series of delinquent payments that could leave them with no water or electricity, the Neighbors who qualify for our help can count on Cornerstone NCT to provide financial assistance with the things that will best empower them to move beyond the crisis of the moment.”

### **FRISCO FAMILY SERVICES**

#### **EMERGENCY FINANCIAL ASSISTANCE – RENT & UTILITIES**

9111 Dogwood St.

Frisco, TX 75033

972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/emergency-assistance.html](https://friscofamilyservices.org/what_we_do/emergency-assistance.html)

Service area: “To apply for emergency financial assistance a prospective client must live within the city of Frisco or Frisco ISD.”

From website: “We help families stay in their homes, keep utilities connected, purchase prescription medication, and assist with other critical needs. Payments are made to utility providers, landlords, and other entities on behalf of the clients.”

**HOUSING BY JOHN 3:16**

(No address listed.)

469-900-9619

E-mail: [j-vaughan@hotmail.com](mailto:j-vaughan@hotmail.com)

<https://www.housingbyjohn316.org/>

Service area: “Parts of Dallas, Denton, and Collin Counties. Zip codes: 75001, 75006, 75007, 75010, 75234, 75254, 75287.”

From website: “Call 469-900-9619. Leave your name and a message indicating type of need. (Rent, House Payment, or Utility). Your call will be returned at the earliest opportunity to schedule a meeting. At the meeting, photo I.D. and documentation of lease, home ownership, or utility bill will be required.”

**WYLIE COMMUNITY CHRISTIAN CARE CENTER****RENT & UTILITY ASSISTANCE**

1310 W. Brown St.

Wylie, TX 75098

972-442-4341

<https://wyliecommunitychristiancare.org/>

Service area: “We serve Wylie, Lavon, Nevada, Josephine, Copeville, Sachse, and Murphy.”

From website: “Our mission is to provide short term emergency needs for local families. We help pay certain bills, depending on available funds, and provide food and clothing.”

## **EMERGENCY SHELTER**

### **CITYHOUSE**

#### **MY FRIEND'S HOUSE**

(Private address)

972-424-4626

972-971-0278 (After Hours)

<https://www.cityhouse.org/mfh>

Service area: (No known restrictions, but located in Collin County.)

From website: “Our emergency shelter, known as My Friend’s House (MFH), provides 24-hour residential care and services in partnership with Child Protective Services for children removed from their homes due to abuse or neglect. RHY (Runaway and Homeless Youth) are also granted support through MFH with an average stay of 21 days, often referred through school districts, the juvenile court system, or word of mouth.”

### **FAMILY GATEWAY**

#### **EMERGENCY SHELTER**

711 S. St. Paul St.

Dallas, TX 75201

Main: 214-823-4500

Homeless/Crisis Hotline: 1-888-411-6802 (Option 3)

<https://familygateway.org/our-programs/shelter/>

Service area: Dallas and Collin counties.

From website: “We operate three shelter locations: a 35-room shelter in downtown Dallas, a 50-room shelter at a former Candlewood Suites property in Far North Dallas in partnership with the City of Dallas, and 10 rooms at The Salvation Army. In our shelters, each family’s immediate needs for safety, housing, food, and other necessities are met. While in shelter, parents receive the resources and information needed to help them obtain a living income, provide a nurturing environment for their children, and return to a home of their own. Programs are focused on housing and employment stabilization for parents and on education stabilization for kids. We work with families, not only to relieve the immediate crisis of homelessness, but also to build skills, resources, and relationships that set the stage for long-term success.

We believe families are stronger together as they face challenges. Our emergency shelters are the only ones in Dallas that serve all types of families and keep them together. This includes single parents with kids, families with older male children, multi-generational families, same gender couples with kids, and large families with complex backgrounds.”

## **HOPE'S DOOR NEW BEGINNING CENTER**

### **EMERGENCY SHELTERS**

(Administrative office):

860 F. Ave., Suite 100

Plano, TX 75074

Office: 972-422-2911

24-Hour Hotline: 972-276-0056

E-mail: [info@hdnbc.org](mailto:info@hdnbc.org)

<https://hdnbc.org/shelter>

Service area: (No known restrictions.)

From website: "Our emergency shelters offer temporary housing to survivors and their children fleeing life-threatening situations. We have two warm and comfortable locations that can house a total of 55 women and children. The survivors living in our emergency shelters are provided with food, clothing, and all the necessities of daily living along with case management, safety planning, counseling, legal support, and referrals to other community resources."

Notes: In addition to services offered the Emergency Shelters, Hope's Door offers safety planning, advocacy, counseling, legal support, housing support, job support, and more.

### **HOUSING FORWARD**

2900 Live Oak St.

Dallas, TX 75204

Main Office: 972-638-5600

Homeless Crisis Helpline: 1-888-411-6802

E-mail: [info@housingforwardntx.org](mailto:info@housingforwardntx.org)

<https://housingforwardntx.org/help-resources/>

Service area: "We work together with the All Neighbors Coalition to end homelessness in Collin and Dallas counties."

From website: "Are you currently experiencing homelessness? Call the Homeless Crisis Helpline at 888-411-6802 to receive information and resources."

### **THE SAMARITAN INN**

#### **RESIDENTIAL FACILITY**

1514 N. McDonald St.

McKinney, TX 75071

972-542-5302

E-mail: [info@saminn.org](mailto:info@saminn.org)

<https://www.saminn.org/becomearesident/>

Service area: (No known restrictions.)

From website: "The Samaritan Inn provides a no-cost, safe, and clean place to live. Living areas for men, women, and families are separate. Single residents are housed, by gender, four to a room. Families (those with children) will have their own room. We have a dining room, playroom, computer lab, classrooms, a chapel, a fully-equipped playground, and a kennel for our resident's dogs.

We serve three well-balanced meals daily, provide personal hygiene products, free laundry, haircuts, over-the-counter medicines, and vouchers for needed items and services. Daycare and transportation vouchers are also available under certain circumstances.

Our residents are required to attend financial literacy classes, job readiness classes, and meet one-on-one with their professional caseworker to develop an individualized action plan and goals for their success. You will also be required to attend mental health counseling with a professional during your stay."

## SHORT-TERM & TRANSITIONAL HOUSING

### **AGAPE RESOURCE & ASSISTANCE CENTER**

P.O. Box 861664

Plano, TX 75086

469-814-0453

E-mail: [info@hope4agape.org](mailto:info@hope4agape.org)

[www.hope4agape.org](http://www.hope4agape.org)

Service area: (No known restrictions.)

From website: “The Agape Resource & Assistance Center in East Plano, TX helps women, moms, and their children facing situational homelessness. With the help of case workers and counselors, women and children typically stay with Agape from six months to a year, during which they gain the skills, strength and stability for self-sufficiency.”

### **BLAKE’S HOUSE**

(Private address)

214-724-1598

<https://www.blakeshouse.org/>

Service area: (No known restrictions.)

From website: “Transitional Living (faith-based) for young women ages 18-25 aging out of foster care or homeless. Intake: application, in-person interview, background check, drug test, two-week process. Expectations: medication compliance, 40 productive hours/week (work, school, volunteering, church, counseling, exercise). Rules: Monthly rent put into savings account and returned upon completion of program. Approved visitors allowed. Length of stay: 1.5 to 2 years. Facility: Three private furnished bedrooms, two shared bathrooms, live-in Resident Assistant.”

### **CITYHOUSE**

#### **TRANSITIONAL LIVING**

(Private address)

972-424-4626

972-971-0278 (After Hours)

<https://www.cityhouse.org/mfh>

Service area: (No known restrictions, but all three homes are located in Collin County.)

From website: “Our Transitional Living Program (TLP) is designed to transform the lives of homeless young adults, ages 18 to 21. We currently oversee three homes, all located in Collin County. The program is voluntary, with a thorough application process and barrier-free conditions for participation. Our objective is to provide these young people with the skills and confidence to be self-sufficient and independent. Throughout the 18-month program, we assist clients in advancing their education and/or career, building savings, and learning the skills needed to be successful adults.”

### **FAMILY GATEWAY**

#### **SUPPORTIVE HOUSING**

711 S. St. Paul St.

Dallas, TX 75201

Main: 214-823-4500

Homeless/Crisis Hotline: 1-888-411-6802 (Option 3)

<https://familygateway.org/our-programs/supportive-housing/>

Service area: Dallas and Collin counties.

From website: “In addition to emergency shelter and the services provided there, we have more than 200 units of supportive housing in apartment complexes throughout the community for post-shelter care. Our case managers are embedded in or mobilized to these apartment complexes for ongoing support. This can include monthly home visits, help with lease commitments, assistance with maintenance issues, and connection to resources.”



**FAMILY PROMISE OF COLLIN COUNTY  
ROTATIONAL SHELTER & DAY CENTER**

P.O. Box 1601

Allen, TX 75013

972-442-6966

E-mail: [supportservices@familypromiseofcollincounty.org](mailto:supportservices@familypromiseofcollincounty.org)

<https://www.familypromiseofcollincounty.org/rotational-shelter>

Service area: Collin County

From website: “We use 14 congregations in the Collin County area to provide our shelter at night, from 6:00 P.M. to 7:00 A.M. Families stay in their own rooms at night and family members are not separated. They are provided breakfast, lunch, and dinner and the hospitality of the volunteers each night . . . We are not an emergency shelter, and it can take 3-5 days to go through a series of three interviews, background check, and drug testing.

Our Day Center, which is provided by one of our support churches, offers a daily refuge where families can take showers, receive professional case management, and look for housing and jobs. During the weekdays and weekend, our guests are at work, school, or utilizing this Day Center from 7:30 A.M. to 6:00 P.M. It's a place where they can care for their pre-school children, work on financial goals, and tend to laundry and personal needs. It also provides guests with a much-needed mailing address during their transitional time.”

## LONG-TERM HOUSING & OTHER HOUSING SUPPORT

### **CITY OF PLANO HOMELESS HOUSING & SERVICES PROGRAM RAPID REHOUSING PROGRAM**

777 E. 15th St.

Plano, Texas 75074

972-208-8150

<https://www.plano.gov/910/Homeless-Services>

Service area: City of Plano

From website: “The HHSP Rapid Rehousing Program provides financial assistance and wrap-around services to aid families and individuals who are ready to obtain permanent/stable housing and prevent further episodes of homelessness.”

### **DALLAS HOUSING AUTHORITY DHA RESIDENTIAL COMMUNITIES**

3939 N. Hampton Rd.

Dallas, TX 75212

469-249-9012

<https://dhantx.com/applicants-residents/residential-communities/>

Service area: “DHA provides affordable housing solutions across seven North Texas counties: Collin, Dallas, Denton, Ellis, Kaufman, Rockwall and Tarrant.”

From website: “DHA’s Residential Communities are affordable rental housing properties for low to moderate income families and individuals. DHA operates 31 properties, which includes ~5,000 units located throughout North Texas. Qualified tenants pay 30 percent of their income for rent. The rent payment is determined by DHA based on federal guidelines. Rental units range from a studio apartment up to five-bedrooms.”

### **DALLAS HOUSING AUTHORITY SENIORS & PERSONS WITH DISABILITIES**

3939 N. Hampton Rd.

Dallas, TX 75212

469-249-9012

<https://dhantx.com/applicants-residents/seniors-disabled/>

Service area: “DHA provides affordable housing solutions across seven North Texas counties: Collin, Dallas, Denton, Ellis, Kaufman, Rockwall and Tarrant.”

From website: “Seniors and persons with disabilities are eligible for affordable housing support as well as reasonable accommodations to afford a handicapped person equal opportunity to use and enjoy a dwelling unit, including public and common use areas . . . DHA owns housing properties that are designed to accommodate seniors (persons aged 62 and older), near elderly (aged 55 to 61), and persons with disabilities. DHA also offers opportunities for seniors and persons with disabilities to reside in our family properties.”

### **DALLAS HOUSING AUTHORITY THE HOUSING CHOICE VOUCHER PROGRAM**

2575 Lonestar Dr.

Dallas, TX 75212

214-951-8300

<https://dhantx.com/applicants-residents/housing-choice-voucher-program/>

Service area: “DHA provides affordable housing solutions across seven North Texas counties: Collin, Dallas, Denton, Ellis, Kaufman, Rockwall and Tarrant.”

From website: “The HCV program is a rental housing assistance solution that places housing choice in the hands of the individual or family. DHA pays a portion of the rent directly to a private landlord. Program participants pay the balance of the rent directly to the private landlord.”

**FRISCO HOUSING AUTHORITY  
PUBLIC HOUSING PROGRAM**

9400 3rd St., Unit 405

Frisco, TX 75033

972-377-3031

E-mail: [info@friscoha.org](mailto:info@friscoha.org)

<http://www.friscoha.org/>

Service area: City of Frisco

From website: “The goal of the Frisco Housing Authority (FHA) is to address the need of affordable housing in this growing city. Currently, the Housing Authority is comprised of 20 units of low-rent public housing. The Frisco Housing Authority does not have section 8 vouchers.”

**HABITAT FOR HUMANITY OF COLLIN COUNTY**

**HOMEOWNERSHIP**

2060 Couch Dr.

McKinney, TX 75069

972-542-5300

<https://habitatcollincounty.org/homeownership/>

Service area: Collin County

From website: “Habitat Collin County is always looking for families needing decent, affordable housing to help keep their families safe, healthy, and strong . . . Are you working and have the ability to pay bills on time? Are you willing to partner with us? If yes, consider applying for a Habitat for Humanity home and starting your journey toward homeownership.”

**LORI WILLIAMS – SENIOR SERVICES**

2201 Spinks Rd., Suite 120

Flower Mound, TX 75022

214-783-1222

E-mail: [lori@loriwilliams-seniorservices.com](mailto:lori@loriwilliams-seniorservices.com)

<https://www.loriwilliams-seniorservices.com/>

Service area: “We serve the entire Dallas/Fort Worth metroplex, including: Flower Mound, Lewisville, Denton, Coppell, Highland Village, Grapevine, Hurst, Euless, Bedford, Colleyville, Plano, Frisco, McKinney, Allen, Richardson, Garland, Sachse, Mesquite, Rockwall, Rowlett, Wylie, Murphy, Carrollton, The Colony, Irving, Arlington, North Richland Hills, Fort Worth, Mansfield, Southlake, Keller, and Grapevine.”

From website: “Finding senior housing for yourself or for a loved one can be a time-consuming and stressful process. You can search Google and find a senior community that sounds “perfect”, only to find out later that it’s way beyond your budget...or not the right fit for your loved one’s care needs. We are here to help. Lori Williams – Senior Services is a completely free senior living advisement service. Our senior experts are locally based, know the senior living options in the area, and are dedicated to helping you find the right solution for yourself or your family member.”

**McKINNEY HOUSING AUTHORITY  
HOUSING CHOICE VOUCHER PROGRAM**

603 N. Tennessee St.  
McKinney, TX 75069  
972-542-5641

E-mail: [info@mckinneyha.org](mailto:info@mckinneyha.org)  
<http://mckinneyha.org/pages/section-8.php>

Service area: City of McKinney

From website: “The housing choice voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses, and apartments . . . A family that is issued a housing voucher is responsible for finding a suitable housing unit of the family's choice where the owner agrees to rent under the program. This unit may include the family's present residence . . . A housing subsidy is paid to the landlord directly . . . The family then pays the difference between the actual rent charged by the landlord and the amount subsidized by the program.”

**McKINNEY HOUSING AUTHORITY  
PUBLIC HOUSING PROGRAM**

603 N. Tennessee St.  
McKinney, TX 75069  
972-542-5641

E-mail: [info@mckinneyha.org](mailto:info@mckinneyha.org)  
<http://mckinneyha.org/pages/public-housing.php>

Service area: City of McKinney

From website: “MHA Public Housing manages and maintains 201 units for low- to moderate-income families, seniors, and those with disabilities.”

**NORTH TEXAS FAIR HOUSING CENTER  
HOUSING COUNSELING**

2626 Cole Ave., Suite 300  
Dallas, TX 75204  
469-941-0375

<https://www.northtexasfairhousing.org/housing-counseling/>

Service area: Collin, Dallas, Delta, Denton, Ellis, Hunt, Johnson, Kaufman, Parker, Rockwall, Tarrant, and Wise counties.

From website: “We can provide you with information regarding your rights and responsibilities related to your housing matter. If we find that your housing matter may involve discrimination, one of our staff will conduct an investigation. If your housing matter does not involve discrimination, we can provide you with helpful referrals.”

**PLANO HOUSING AUTHORITY  
HOUSING CHOICE VOUCHER PROGRAM**

1740 Ave. G  
Plano, TX 75074  
972-423-4928

<https://www.planoha.org/>

Service area: City of Plano

From website: “An easy-to-understand explanation is a participant enters the program through a waiting list offered at a housing authority, is issued a voucher, selects a property of their choice, and then complies with all applicable regulations. The voucher program is an income-based program.”

**PLANO HOUSING AUTHORITY  
PUBLIC HOUSING PROGRAM**

1740 Ave. G

Plano, TX 75074

972-423-4928

<https://www.planoha.org/>

Service area: City of Plano

From website: “An easy-to-understand explanation is when a housing authority owns units, and the housing authority enters into a lease with the participant. There is no voucher issued to participants of the public/low-rent program.”

## **EMPLOYMENT / JOB-SEEKER ASSISTANCE**

### **ALLEN COMMUNITY OUTREACH**

#### **EMPLOYMENT SERVICES**

801 E. Main St.  
Allen, TX 75002  
972-727-9131

<https://www.acocares.org/need-help/>

Service area: “The Employment Services are available for Collin County residents 18 years or older.”

From website: “The number one reason many of our neighbors need ACO services is unemployment and underemployment. ACO has a staff of professionals who can help you define your skills, detail your experience, revise your resume, and prepare for interviews, etc.”

### **CITY OF PLANO**

#### **DAY LABOR CENTER**

805 Ozark Dr.  
Plano, TX 75074  
972-941-7060

<https://www.plano.gov/888/Day-Labor-Center>

Service area: (No known restrictions.)

From website: “The Center has between 150 and 350 workers seeking work each day, with availability ranging from unskilled manual labor to specialties such as landscaping, restaurant work, cleaning, and construction trades. The Center is a safe place where Customers and Day Laborers can come together and exchange day labor work for daily pay in a well-organized and supervised environment. Hourly rates, job specific requirements and transportation arrangements are negotiated between the Contractor and Laborer prior to leaving the Center.”

### **CORNERSTONE OF NORTH CENTRAL TEXAS**

#### **SUPPORT FOR JOB SEEKERS**

(Mailing address):

P.O. Box 53  
Prosper, TX 75078  
972-689-9115 (voicemail-only, but will return call)

<https://www.cornerstonenct.org/services>

Service area: “Based in Collin County, Cornerstone Assistance Network of North Central Texas is a faith-based 501(c)(3) nonprofit organization serving Neighbors in need in Prosper, Frisco, Celina, Gunter, McKinney, Aubrey, and beyond.”

From website: “Our volunteers provide invaluable support to Neighbors who are searching for employment — helping with resume creation, job leads, and interview skills. If they need clothes for an interview or new job, they can find them at our thrift store. Importantly, we also encourage our Neighbors to follow up with prospective employers on their own. By holding them accountable for their own success, we’re helping them realize that when they accept a job offer, they’ll be able to take pride in their accomplishment.”

### **NORTH TEXAS JOB CORPS CENTER**

1701 N. Church St.  
McKinney, TX 75069  
972-542-2623

<https://northtexas.jobcorps.gov/>

Service area: (No known restrictions.)

From website: “At North Texas Job Corps Center, we support the Job Corps program’s mission to teach eligible young people the skills they need to become employable and independent and place them in meaningful jobs or further education.”

**WORKFORCE SOLUTIONS OF NORTH CENTRAL TEXAS  
PROGRAMS & SERVICES**

(Two offices in Collin County; see below.)

<https://www.dfwjobs.com/adults/services/program-services>

Service area: (No known restrictions.)

Notes: “We’ll work with you to develop an action plan that will put you on the road to a new job or training for a new career.

- Connect directly with employers who have immediate openings at one of our hiring events.
- Get child care at a reduced cost if you meet eligibility requirements.
- Advance your career through our career coaching and professional development workshops.
- Remove barriers to employment and education with WIOA (Workforce Innovation and Opportunity Act) services.
- Overcome obstacles to finding or retaining employment if you have a disability.
- Receive additional support if you are a SNAP (Supplemental Nutrition Assistance Program) or TANF (Temporary Assistance for Needy Families) recipient.”

**McKinney Workforce Center**

291 W. Eldorado Pkwy.

McKinney, TX 75069

972-542-3381

E-mail: [mckinneyworkforce@dfwjobs.com](mailto:mckinneyworkforce@dfwjobs.com)

<https://www.dfwjobs.com/find-a-workforce-center/mckinney-workforce-center>

**Plano Workforce Center**

1101 Resource Dr., Suite 100

Plano, TX 75074

469-229-0099

E-mail: [planoworkforce@dfwjobs.com](mailto:planoworkforce@dfwjobs.com)

<https://www.dfwjobs.com/find-a-workforce-center/plano-workforce-center>

## HEALTH CARE

**NOTES:** No matter which organization or clinic you want to connect with, try to get “in their system” as soon as you can, since you don’t want to be dealing with applications and documentation while you are in a state of illness.

### **ALLEN COMMUNITY OUTREACH**

#### **HEALTH-RELATED FINANCIAL ASSISTANCE**

801 E. Main St.

Allen, TX 75002

972-727-9131

<https://www.acocares.org/need-help/>

Service area: Collin County

From website: “ACO provides financial assistance for medical sick visits, prescriptions, lab work, and X-Rays for Collin County individuals who qualify.”

### **BAYLOR SCOTT & WHITE**

#### **DOUGLASS COMMUNITY CLINIC – PLANO**

801 E. Plano Pkwy., Suite 160

Plano, TX 75074

469-800-6230

<https://www.bswhealth.com/locations/douglass-community-clinic-plano>

Service area: (No known restrictions.)

From website: “We specialize in the management of chronic diseases and preventive care, especially for patients who have previously had limited access to medical care. We offer financial assistance for the medical care we provide based on Baylor Scott & White Health's eligibility plan. If you qualify for financial assistance, we request a \$10 co-pay at each visit.”

### **CAREVIDE**

#### **FAMILY MEDICINE – FARMERSVILLE**

111 N. Johnson St.

Farmersville, TX 75442

972-782-6131

<https://carevide.org/medical/>

Service area: (No known restrictions.)

From website: “Carevide provides childhood physical exams and immunizations, preventive care for children and adults, including Texas Health Steps, management of chronic diseases such as Diabetes, Asthma and Hypertension. In addition, Carevide provides services for acute and chronic routine examinations, adolescent health services, well-woman exams and adult physicals, family planning services, OB/GYN services, care coordination, pharmacy, social services, education, extended hours, outreach and enrollment for Marketplace and Medicaid insurance programs, continuity of care and dental services.”



**CHRIST CARES FOR PRINCETON**  
**LIMITED PRESCRIPTION ASSISTANCE**

1306 N. 6<sup>th</sup> St.  
Princeton, TX 75407  
469-278-4673

<https://cc4p.org/>

Service area: “Christ Cares for Princeton is here to help with specific benevolent needs of those living within the boundaries served by the Princeton Independent School District.”

From website: “Individuals may apply to receive limited help for prescription medications they would have difficulty purchasing on their own. A variety of medications are offered through local retailers on a discount program such as Walmart's Prescription program. Any prescription that can be filled through a retailer's generic program will not qualify for assistance through Christ Cares for Princeton. Any prescription assistance given must be filled at The Princeton Pharmacy located here in Princeton. We are unable to fill prescriptions at other locations. To apply, you will need to know the name of the medication, its strength and dosage, and cost at The Princeton Pharmacy.”

**CITYBRIDGE URGENT CARE**

910 W Parker Rd., Suite 102  
Plano, TX 75075  
972-972-8930

E-mail: [info@watermarkhealth.org](mailto:info@watermarkhealth.org)

<https://www.citybridgeurgentcare.org/>

Service area: (No known restrictions.)

From website: “If you are uninsured or underinsured, you don't need insurance to have your minor illnesses and injuries treated at CityBridge Urgent Care. You read that right! Walk-ins welcomed. No appointments required. No insurance or ID necessary. No payment required. \$15 contribution encouraged. First-come, first-served each morning. Call ahead to check availability.”

Notes: Services include acute care and select laboratory testing.

**COLLIN COUNTY INDIGENT HEALTH OFFICE**

825 N. McDonald St., Suite 110  
McKinney, TX 75069  
972-548-4702

[https://www.collincountytx.gov/healthcare\\_services/Pages/indigent.aspx](https://www.collincountytx.gov/healthcare_services/Pages/indigent.aspx)

Service area: “This program provides health care services to qualified, adult indigent residents of Collin County.”

Notes: Services include: Primary care, urgent care, and occupational medicine through the NextCare Program; Primary care, urgent care, and occupational medicine through the PrimaCare Program; Referrals to other free or reduced-cost health services.

**COLLIN COUNTY SUBSTANCE ABUSE PROGRAM**

900 E. Park Blvd., Suite 130  
Plano, TX 75074  
972-548-5570

E-mail: [ccsubabpc@collincountytx.gov](mailto:ccsubabpc@collincountytx.gov)

[https://www.collincountytx.gov/substance\\_abuse/Pages/default.aspx](https://www.collincountytx.gov/substance_abuse/Pages/default.aspx)

Service area: Collin County

From website: “Collin County Substance Abuse Program shall provide professional alcohol and drug prevention and intervention services to all Collin County residents. These services shall include assessments, referrals, information, education, and all other related services.”

## **COMMUNITY COUNCIL OF GREATER DALLAS**

### **HEALTHCARE ENROLLMENT**

1341 W. Mockingbird Ln., Suite 1000W

Dallas, TX 75247

214-871-5065

E-mail: [impact@ccadvance.org](mailto:impact@ccadvance.org)

<https://www.ccadvance.org/healthcare-enrollment>

Service area: Collin, Dallas, Denton, Ellis, Kaufman, Rockwall, and Tarrant counties.

From website: “A Healthcare Navigator will provide you with free unbiased assistance with:

- Comparing health plans;
- Understanding your benefit options;
- Selecting the best qualified health plans for your needs;
- Applying for subsidies to lower your monthly premiums.”

## **COMMUNITY HEALTH CLINIC**

4510 Medical Center Dr., Suite 204

McKinney, TX 75069

972-547-0606

<https://collincountyclinic.org/services/#all-services>

Service area: “CHC serves the uninsured residents of Collin County.”

Notes: Services include primary care, diabetic care, asthma/allergies, women’s wellness, pediatric care, treatment of chronic medical conditions, prescription assistance, counseling, and telehealth.

## **FAMILY HEALTH CENTER ON VIRGINIA**

1620 W. Virginia St.

McKinney, TX 75069

214-618-5600

<https://fhcntx.org/>

Service area: (No known restrictions.)

From website: “Our providers focus on keeping you and your loved ones well, regardless of your financial or insurance status. We welcome Medicaid, CHIP, Medicare, and most private and employer-based insurances—so staying healthy is within reach. Plus, patients may benefit from a sliding fee discount based on family size and income, regardless of insurance status . . . Family Health Center on Virginia offers a variety of patient services, including wellness exams, disease prevention, pediatrics, women’s care, teeth cleanings and behavioral health counseling. Whether you need to see a family medicine provider, family dentist, or counselor, our clinic offers trusted healthcare in your community. Our family is ready to care for your family, from newborns to seniors, for everything from the common cold to toothaches to mental health concerns.”

## **FRISCO FAMILY SERVICES**

### **EMERGENCY FINANCIAL ASSISTANCE – PRESCRIPTIONS**

9111 Dogwood St.

Frisco, TX 75033

972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/emergency-assistance.html](https://friscofamilyservices.org/what_we_do/emergency-assistance.html)

Service area: “To apply for emergency financial assistance a prospective client must live within the city of Frisco or Frisco ISD.”

From website: “We help families stay in their homes, keep utilities connected, purchase prescription medication, and assist with other critical needs. Payments are made to utility providers, landlords, and other entities on behalf of the clients.”

**GRACE BRIDGE  
EYE CARE CLINIC**

9300 Wade Blvd., Suite 330  
Frisco, TX 75035  
214-425-9423

E-mail: [info@gracebridge.us](mailto:info@gracebridge.us)

<https://www.gracebridge.us/eyecare>

Service area: “We provide basic eye exams and glasses fitting free of charge for Collin, Denton, and Grayson County residents.”

From website: “Please be aware there is a cost for lenses: \$20 for single vision, \$30 for bifocal. This is a cash-only purchase. Glasses are typically ready in four weeks from your eye exam date. In order for us to serve you effectively, we must have a current phone number and e-mail.”

**HEALTH SERVICES OF NORTH TEXAS  
HSNT PLANO**

5501 Independence Pkwy., Suite 110  
Plano, TX 75023  
940-381-1501

<https://healthservicesntx.org/hsnt-plano>

Service area: (No known restrictions.)

From website: “HSNT Plano provides pediatrics, family practice, infectious disease care, behavioral health, and an on-site lab and pharmacy. At this location, you can benefit from a robust pediatrics program and quality medical care for adults all under one roof. We also offer annual physicals, pediatric well visits, chronic healthcare services, behavioral health services, immunizations, on-site lab testing, well-woman exams, and same-day sick visits (when possible). We have specialized services for patients with diabetes, hypertension, chronic illnesses, or infectious diseases, including HIV and hepatitis C testing and treatment.”

**HEALTH SERVICES OF NORTH TEXAS  
WYLIE CHILDREN’S MEDICAL CLINIC**

303 S. Hwy. 78, Suite 106  
Wylie, TX 75098  
972-801-9689

<https://healthservicesntx.org/wylie-childrens-medical-clinic>

Service area: (No known restrictions.)

From website: “When your child has a medical home, you will work with providers who know your child’s family medical history, which can provide for better care and health outcomes. Our bilingual staff is ready to give you and your child patient-centered care with compassion. We do take Medicaid, CHIP, and most medical insurances. We also offer a sliding fee scale. Please do not delay getting your child medical attention because of how much it will cost. At HSNT Wylie Children's Medical Clinic, we offer services regardless of how you are able to pay. You can bring your child (or children) to us for comprehensive pediatric care, including well-child visits, sick and urgent care, on-site testing, immunizations, sports physicals, and more. You can make an appointment to meet with one of our providers in person or through our telehealth services.”

**HOPE CLINIC**

103 E. Lamar St.  
McKinney, TX 75069  
469-712-4246

<https://hopeclinicmckinney.org/patient-information/>

Service area: “Our first priority is to the residents of Collin County and patients experiencing homelessness.”

From website: “Hope Clinic provides non-urgent, primary care to the uninsured. To qualify, a patient may not be covered by any other health insurance or medical assistance program.”

Notes: Services include primary care, occupational therapy, optometry, chiropractic service, women’s health, counseling, pain management, and prescription assistance.

**HOPE WOMEN’S CENTER**

2777 Virginia Pkwy.  
McKinney, TX 75071  
972-562-4673

<https://myhope.org/>

Service area: (No known restrictions.)

From website: “No matter what, your next steps are extremely important. We imagine you have a lot of questions, and we want to be the place where you can come for answers. In order to make an empowered and informed choice moving forward, you need to have as much information as possible about your pregnancy and all of your options. We exist in order to provide the support and answers you need. Everything we do is free and totally confidential.”

**JULIA’S CENTER FOR HEALTHCARE**

1947 Ave. K, Suite A-400  
Plano, TX 75074  
972-535-5099

<https://juliascenter.com/>

Service area: “Julia’s Center for Healthcare is an all-volunteer clinic serving the uninsured residents of Collin County.”

Notes: Services include basic medical services; major lab services; women’s health clinic, pap smears; eye clinic monthly; chronic medical treatment; and comprehensive diabetes care clinic and education.

**LIFEPATH SYSTEMS**

(Administrative offices):

1515 Heritage Dr.  
McKinney, TX 75069  
972-562-0190

<https://www.lifepathsystems.org/>

Service area: “LifePath Systems is the designated behavioral health and intellectual and developmental disabilities authority for Collin County.”

Notes: Services include crisis services, youth and family services, adult services, and intellectual and developmental disability services. LifePath has two behavioral health outpatient clinics – in McKinney and Plano.

**LILLY INSULIN VALUE PROGRAM**

1-833-808-1234

<https://insulinaffordability.com/>

Service area: Nationwide.

From website: “Through the Lilly Insulin Value Program, all Lilly insulins are available for \$35 a month whether you have commercial insurance or no insurance. These savings cover all Lilly insulins.”

**NEW EYES**

P.O. Box 332

Short Hills, NJ 07078

(No phone number listed.)

E-mail: [info@new-eyes.org](mailto:info@new-eyes.org)

<https://new-eyes.org/application>

Service area: Nationwide

From website: “New Eyes assists individuals in the United States, who have no other resources to obtain a basic pair of eyeglasses . . . We provide a basic pair of single or lined bifocal lenses at no cost to the client. Applicants must have an eyeglasses prescription dated within the last 24 months, including their pupillary distance (PD) measurement before applying. For applicants who need to renew an expired eyeglass prescription, New Eyes does offer a prescription renewal vision test available through our application process. Approved applicants pay no out-of-pocket costs to receive their New Eyes glasses.

**NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS****AREA AGENCY ON AGING OF NORTH CENTRAL TEXAS****BENEFITS COUNSELING**

616 Six Flags Dr.

Arlington, TX 76011

1-800-272-3921

Service area: Collin, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties.

From website: “Benefits counselors can: Answer your questions about public and private benefits and services. Review your coverage choices annually. Help you get benefits you are entitled to. Help you fill out application forms for public benefits. Refer you to other agencies that can assist you. Provide information about programs that may meet your future needs. Help in resolving issues related to benefits.”

**PREVENT BLINDNESS TEXAS****HEALTHY EYES EYEGLOSS PROGRAM**

(State office):

2180 North Loop W., Suite 435

Houston, TX 77018

1-888-987-4448

E-mail: [info@pbtexas.org](mailto:info@pbtexas.org)

<https://texas.preventblindness.org/eyecare-referral-services-for-adults-and-children/>

Service area: State of Texas

From website: “The “Healthy Eyes Eyeglass Program” serves as a referral system for those individuals who do not qualify for related social services and provides eyeglasses only to those clients who qualify. In order to qualify for the program, there are certain eligibility criteria that must be met. To apply for services, submit the completed application form along with a copy of your current eye prescription that must be less than one year old.”

**PREVENT BLINDNESS TEXAS  
SIGHT FOR STUDENTS PROGRAM**

(State office):

2180 North Loop W., Suite 435

Houston, TX 77018

1-888-987-4448

E-mail: [info@pbtexas.org](mailto:info@pbtexas.org)

<https://texas.preventblindness.org/eyecare-referral-services-for-adults-and-children/>

Service area: State of Texas

From website: “The “Sight for Students” Program is VSP Vision Care’s national charity program that provides free eye exams and eyeglasses, when prescribed, to those children who qualify . . . In order for a child to qualify for the program, there are certain eligibility criteria that must be met. If the child is eligible, Prevent Blindness Texas will issue a “Sight for Students” gift certificate along with a list of VSP doctors in the area. All VSP doctors accept “Sight for Students” gift certificates, so the family can pick the doctor that’s right for their child.”

**PRIMARY CARE CLINIC OF NORTH TEXAS**

**PLANO CLINIC**

3900 American Dr., #201

Plano, TX 75075

972-596-6005

<https://www.primarycareclinic.org/for-patients>

Service area: (No known restrictions.)

From website: “At the Primary Care Clinic of Texas, our mission is to provide easy access to quality primary and rheumatology care at an affordable cost to all adults.”

**TEXAS A&M UNIVERSITY – COMMERCE  
HAROLD MURPHY COUNSELING CENTER**

510 Heard St.

McKinney, TX 75069

469-302-6318

<https://www.tamuc.edu/harold-murphy/>

Service area: “The Harold Murphy Counseling Center is a partnership between the Department of Counseling at A&M – Commerce and McKinney I.S.D. which provides low-cost, quality mental health services to all residents of Collin County and surrounding areas.”

From website: “Services:

- Adult and adolescent counseling services for personal growth and emotional challenges such as anger, anxiety, communication, depression, life adjustments, and trauma.
- Child counseling services including individual, group, and play therapy.
- Parent education classes to improve parenting skills and parent-child relationships.
- Psycho-educational assessment for children ages 6-16 to evaluate intellectual and learning abilities, speech and language concerns, and emotional and psychological challenges.”

**TEXOMA COUNCIL OF GOVERNMENTS**

**SMILES FOR TEXOMA**

1117 Gallagher Dr., Suite 200

Sherman, TX 75090

903-893-2161 (ext. 3503 or 3507)

<https://www.tcog.com/aging-services/care-coordination/>

Service area: “Counties served: Collin, Cooke, Denton, Fannin, Grayson, Hunt, Rockwall”

From website: “Smiles for Texoma assists with the continually escalating dental needs of the low-income, disabled, frail, and elderly citizens of the Texoma area. Through SFT, participating Texoma American Dental Association members agree to offer treatment at a reduction in normal rates, with the exception of lab fees, which are charged in full. Our goal is to help those seniors who would otherwise have no means of affording professional dental care.”

**THE FOUNDATION OF THE AMERICAN ACADEMY OF OPHTHALMOLOGY**

**EYE CARE AMERICA**

**SENIORS PROGRAM & GLAUCOMA PROGRAM**

P.O. Box 7424

San Francisco, CA 94120-7424

1-877-887-6327

E-mail: [eyecareamerica@aao.org](mailto:eyecareamerica@aao.org)

<https://www.aao.org/eyecare-america>

Service area: Nationwide

From website (Seniors Program): “The Seniors Program connects eligible seniors 65 and older with local volunteer ophthalmologists who provide a medical eye exam often at no out-of-pocket cost, and up to one year of follow-up care for any condition diagnosed during the initial exam, for the physician services.”

From website (Glaucoma Program): “The Glaucoma Program provides a glaucoma eye exam at no cost to those who are eligible and uninsured. Those who are eligible and insured are billed and are responsible for any co-payments. (This is an awareness program to provide a baseline glaucoma eye exam to those who may not be aware they are at increased risk).”

**WIC (SPECIAL SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS, AND CHILDREN)**

(Two offices in Collin County; see below.)

About WIC: <https://texaswic.org/about-wic>

Collin County WIC: [https://www.collincountytx.gov/healthcare\\_services/Pages/wic.aspx](https://www.collincountytx.gov/healthcare_services/Pages/wic.aspx)

Service area: “You must live in Texas. You do not have to be a U.S. citizen to be part of the WIC program.”

From website: “The WIC Program is a special supplemental food program that provides nutrition education and food benefits for qualifying children and infants, as well as pregnant, breastfeeding, and post-partum women. We also offer breastfeeding support.”

**McKinney Office**

825 N. McDonald St., Suite 120

McKinney, TX 75069

972-548-5543

E-mail: [mckinneywic@co.collin.tx.us](mailto:mckinneywic@co.collin.tx.us)

**Plano Office**

900 E. Park Blvd., Suite 165

Plano, TX 75074

972-633-3350

E-mail: [planowic@co.collin.tx.us](mailto:planowic@co.collin.tx.us)

**UNITED WAY METROPOLITAN DALLAS  
HEALTH INSURANCE ENROLLMENT**

1800 N. Lamar St.

Dallas, TX 75202

214-978-0042 or 214-978-0043

<https://unitedwaydallas.org/resources/healthcare-navigators/>

Service area: “Our Healthcare Navigators program covers Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Henderson, Hunt, Kaufman, Navarro, Rockwall, and Tarrant counties.”

From website: “With the support of our certified Healthcare Navigators, it’s easy to find the right health insurance for you and your family. Sign up today, and a Navigator will help you:

- Compare health plans;
- Understand your benefits options;
- Select the best qualified health plan for your needs;
- Apply for subsidies to lower your monthly premiums.”

**WOMEN’S HEALTH CENTER OF MCKINNEY**

4510 Medical Center Dr., Suite 201

McKinney, TX 75069

469-325-3003

<https://fhcntx.org/services/womens-health-center/>

Service area: (No known restrictions.)

From website: “We welcome Medicaid, CHIP, Medicare, and most insurances. A sliding fee discount is also available based on your family size and income, regardless of insurance status. Our healthcare for women includes:

- Well-woman exams
- Pediatric & adolescent gynecology
- Pap and HPV testing
- Contraception management and family planning
- Evaluation of menstrual disorders
- Treatment of sexually transmitted infections
- Menopause counseling”



## CHILD CARE

### **TEXAS CHILD CARE AVAILABILITY PORTAL**

<https://find.childcare.texas.gov/>

Service area: State of Texas.

Notes: This tool allows users to search for full-time care, part-time care, before- and after-school programs, overnight care, and weekend care. Furthermore, the search tool can refine results by distance from home, distance from work, easiest to reach by driving, easiest to reach by walking, easiest to reach by public transport, etc.

## **LEGAL AID – DISABILITY**

### **DISABILITY RIGHTS TEXAS**

#### **NORTH TEXAS OFFICE**

1420 W. Mockingbird Ln., Suite 450

Dallas, TX 75247

214-630-0916

<https://www.disabilityrightstx.org/en/about-us/how-we-help/>

Service area: State of Texas.

From website: “How does Disability Rights Texas (DRTx) help? Our attorneys and advocates work to impact the lives of Texans with disabilities in the following ways: Legal assistance – We provide direct legal assistance to people with disabilities whose rights are threatened or violated. Protect rights – We protect the rights of individuals and groups of people with disabilities through the courts and justice system. Educate policymakers – We educate and inform policymakers about issues that impact the rights and services for people with disabilities. Inform about rights – We inform people with disabilities and family members about their rights. Referrals – We make referrals to programs and services.”

### **NATIONAL ORGANIZATION OF SOCIAL SECURITY CLAIMANTS’ REPRESENTATION (NOSSCR)**

#### **LAWYER REFERRAL SERVICE**

1330 I Street, NW, Suite 825

Washington, DC 20005

845-682-1881

E-mail: [nosscr@nosscr.org](mailto:nosscr@nosscr.org)

<https://nosscr.org/>

Service area: Nationwide.

From website: “The mission of NOSSCR is to advocate for improvements in Social Security disability programs and to ensure that individuals with disabilities applying for Social Security Disability and SSI benefits have access to highly qualified representation and receive fair decisions . . . Many NOSSCR members participate in our referral service. Call NOSSCR at 845-682-1881 and your call will be automatically transferred to a private attorney in your area. You can talk to the attorney about representing you in your claim for Social Security or SSI benefits.”

## LEGAL AID – IMMIGRATION

### **HUMAN RIGHTS INITIATIVE OF NORTH TEXAS**

2801 Swiss Ave.  
Dallas, TX 75204  
214-855-0520

E-mail: [info@hrionline.org](mailto:info@hrionline.org)  
<https://hrionline.org/get-help/>

Service area: “HRI’s clients must live in North Texas, and we can only provide free services to clients whose incomes are at or below 150% of the federal poverty guidelines. If you think you have the type of immigration case that we take, call us to find out whether we can help.”

From website: “Human Rights Initiative of North Texas is an immigration law firm that is free for people who qualify . . . HRI can only help clients who are not in immigration detention. We cannot assist a person who is detained or in a detention center . . . We can help: Asylum seekers . . . Undocumented survivors of domestic violence . . . Undocumented survivors or witnesses of serious crimes . . . Undocumented kids who have been abused or abandoned”

### **INTERNATIONAL RESCUE COMMITTEE**

#### **DALLAS OFFICE**

#### **IMMIGRATION & LEGAL SERVICES**

6500 Greenville Ave., Suite 500  
Dallas, TX 75206  
214-461-9781

<https://www.rescue.org/united-states/dallas-tx>

Service area: (No known restrictions.)

From website: “We provide the wider community with access to Board of Immigration (BIA) accredited representatives that assist in the completion of applications for naturalization, family reunification, and other immigration benefits.”

Notes: IRC offers a wide range of services for “refugees, asylees, victims of human trafficking, survivors of torture, and other immigrants”.

### **MOSAIC FAMILY SERVICES**

#### **MULTICULTURAL LEGAL SERVICE PROGRAM**

12225 Greenville Ave., Suite 800  
Dallas, TX 75243  
214-823-4434

E-mail: [home@mosaicervices.org](mailto:home@mosaicervices.org)  
<https://mosaicervices.org/how-we-help/legal-representation/>

Service area: (No known restrictions.)

From website: “The goal of the Multicultural Legal Service Program is to provide legal services in the areas of immigration and family law to immigrant and refugee victims of domestic violence and human trafficking. We are the only agency in North Texas providing free comprehensive legal representation in both family law and immigration. We focus on educating as many potential clients to help avoid continued manipulation and exploitation and seek to represent those most in need.”

**PROYECTO INMIGRANTE, INC. IMMIGRATION COUNSELING SERVICES**

**DALLAS | IRVING OFFICE**

**IMMIGRATION LEGAL SERVICES**

800 W. Airport Fwy., Suite 41

Irving, TX 75062

1-888-793-2182, ext. 3201

<https://proyectoimmigrante.org/our-services/>

Service area: (No known restrictions.)

From website: “Proyecto Inmigrante ICS, Inc. will serve the community by offering clear and precise immigration counseling services. We will work to the best of our abilities to help our clients become permanent residents or citizens of the United States . . . [We] will use all legal resources and laws to protect the integrity of [our] clients’ cases as we assist them through the difficult immigration process. . . [We] will provide the community with the most recent immigration changes available to inform our clients of their rights under the law based on their specific immigration needs.”

**RAICES**

**(THE REFUGEE AND IMMIGRANT CENTER FOR EDUCATION AND LEGAL SERVICES)**

**DALLAS OFFICE**

1420 W. Mockingbird Ln., Suite 840

Dallas, TX 75247

214-295-9554

<https://www.raicetexas.org/what-we-do/legal-services/>

Service area: State of Texas.

From website: “We provide affirmative, defensive, and litigation services to low-income immigrants . . . Our legal services extend from low-cost residency and citizenship services to pro-bono representation for families and children in detention, with service offerings for Residency & Citizenship Services, Asylum Seekers, Removal Defense, DACA, Legal Representation for Family and Children, and more.”

**REFUGEE SERVICES OF TEXAS**

**DALLAS OFFICE**

**LEGAL SERVICES**

11880 Greenville Ave., Suite 130

Dallas, TX 75243

214-821-4883

E-mail: [dallas@rstx.org](mailto:dallas@rstx.org)

<https://www.rstx.org/locations/dallas.html>

Service area: (No known restrictions.)

From website: “Refugee Services of Texas serves refugees, asylees, individuals with Special Immigrant Visas, Cuban-Haitian entrants, Central American minors, survivors of human trafficking, and other vulnerable populations . . .

Notes: In addition to legal services, RST Dallas offers resettlement services, job readiness training and placement, ESL courses, social adjustment services, administration of the Refugee Cash Assistance program, medical case management, and more.

**THE UNIVERSITY OF NORTH TEXAS AT DALLAS**  
**SPANISH IN THE COMMUNITY – U.S. CITIZENSHIP PREPARATION COURSE**

7400 University Hills Blvd.  
Dallas, TX 75241

(No phone number listed.)

E-mail: [citizenship@untdallas.edu](mailto:citizenship@untdallas.edu)

Service area: (No known restrictions.)

From website: “Spanish in the Community is a citizenship preparation course geared toward helping Spanish-speaking U.S. residents achieve their dream . . . In addition to citizenship preparation, community participants enrolled in the Citizenship Preparation Program are also granted legal advice, as well as educational opportunities to improve their English skills, to obtain a high school equivalency diploma, and to pursue a vocational career of their choice. As always, all services are free, provided by UNT Dallas partners.”

## LEGAL AID – OTHER/GENERAL

### **DALLAS BAR ASSOCIATION LAWYER REFERRAL SERVICE**

2101 Ross Ave.  
Dallas, TX 75201  
214-220-7400

<https://www.dallasbar.org/?pg=LawyerReferralService>

Service area: “We will refer you to a Dallas area attorney (includes Plano and Collin County, Texas).”

From website: “For a \$20 fee, the attorney will meet with you for 30 minutes to discuss your legal matter. If you and the attorney decide to work together after the initial consultation, you and the attorney will negotiate a fee agreement.”

### **DALLAS BAR ASSOCIATION LEGALLINE**

2101 Ross Ave.  
Dallas, TX 75201  
214-220-7476

<https://www.dallasbar.org/?pg=legalline>

Service area: (No known restrictions. If necessary, can refer to statewide toll-free number: 1-800-504-7030.)

From website: “Volunteer attorneys will answer legal questions at no cost from 4:00 P.M. to 8:00 P.M. on Wednesdays via the LegalLine clinic, sponsored by the Dallas Bar Association. To participate, complete the online form found [here](#). A volunteer attorney will call the participant to provide up to 15 minutes of free legal information for your legal issue. Space is limited. Registration will close each Tuesday at 12:00 P.M.”

### **DALLAS VOLUNTEER ATTORNEY PROGRAM (DVAP)**

1515 Main St.  
Dallas, TX 75201  
214-243-2236

E-mail: [garrettc@lanwt.org](mailto:garrettc@lanwt.org)

<https://dallasvolunteerattorneyprogram.org/get-help/>

Service area: (No known restrictions but likely only a useful resource for Dallas area residents.)

From website: “The Dallas Volunteer Attorney Program helps clients with benefits, consumer, employment, family, housing, landlord-tenant, bankruptcy, expunctions and non-disclosures, probate, real property, tax, and wills cases. DVAP cannot help with criminal cases, tickets, or fee-generating cases such as personal injury matters.”

### **EQUAL JUSTICE CENTER**

#### **DALLAS OFFICE**

4144 N. Central Expy., Suite 600-5  
Dallas, TX 75204  
469-228-4231

<https://www.equaljusticecenter.org/legal-help/>

Service area: (No known restrictions.)

Notes: Areas of legal representation include basic employment rights, pay issues, wage theft, workplace discrimination and retaliation, DACA (Deferred Action for Childhood Arrivals), survivors of sexual assault, and guest workers and labor trafficking.

**LEGAL AID OF NORTHWEST TEXAS**

**MCKINNEY REGION**

901 N. McDonald St., Suite 702

972-542-9405

<https://internet.lanwt.org/locations/mckinney>

May apply online: [https://lanwtol.legalserver.org/modules/matter/extern\\_intake.php?pid=132&h=f0baaf&](https://lanwtol.legalserver.org/modules/matter/extern_intake.php?pid=132&h=f0baaf&)

May apply by phone: 1-888-529-5277

Service area: Collin, Fannin, Grayson, Hunt, Rockwall counties.

Notes: For a full list of the areas of practice (ex: family law, discrimination, bankruptcy, etc.) that LANWT provides, please review: <https://internet.lanwt.org/about/practiceareas>

**SOUTHERN METHODIST UNIVERSITY**

**DEDMAN SCHOOL OF LAW**

**CHILD ADVOCACY CLINIC & INSTITUTE FOR CHILDREN'S RIGHTS**

3315 Daniel Ave., Suite 30

Dallas, TX 75205

(For all legal clinics): 214-768-2562

(For all legal clinics): [legalclinics@smu.edu](mailto:legalclinics@smu.edu)

<https://www.smu.edu/Law/Clinics/Caruth/Get-Help>

Service area: “The Child Advocacy Clinic aims to provide free legal advice and representation to current and former foster youth who reside in the DFW area. “

From website: “Our services include: name changes; correcting/applying for identification documents (social security card, driver’s license, state ID, birth certificate); sealing juvenile and adult records; misdemeanor C cases (traffic tickets, etc.); family law issues (custody, visitation, child support); access to siblings who are still in care; immigration issues; education advocacy; disability SSI benefits; housing (evictions); getting copies of your CPS records.”

**SOUTHERN METHODIST UNIVERSITY**

**DEDMAN SCHOOL OF LAW**

**CIVIL/CONSUMER CLINIC**

3315 Daniel Ave., Suite 30

Dallas, TX 75205

(For Civil/Consumer Clinic): 214-768-1611

(For Civil/Consumer Clinic): [lawcivile@smu.edu](mailto:lawcivile@smu.edu)

<https://www.smu.edu/Law/Clinics/Civil-Consumer-Clinic>

Service area: (No known restrictions.)

From website: “The Civil/Consumer Clinic’s dockets contain cases involving tenant advocacy, consumer litigation, civil rights, and other general litigation not including family law.”

**SOUTHERN METHODIST UNIVERSITY**

**DEDMAN SCHOOL OF LAW**

**FAMILY LAW CLINIC**

3315 Daniel Ave., Suite 30

Dallas, TX 75205

(For all legal clinics): 214-768-2562

(For Family Law Clinic): [VanSickleFamilyLaw@smu.edu](mailto:VanSickleFamilyLaw@smu.edu)

<https://www.smu.edu/Law/Clinics/Vansickle-Family-Law>

Service area: (No known restrictions.)

From website: “The Clinic will provide much-needed assistance to unrepresented family law litigants in our community. Under the supervision of an experienced clinical faculty member, student associates will represent and provide counsel to low-income clients in matters of family law such as divorce, child custody, visitation, paternity, modifications, enforcement actions, child support, and adoption.”

**SOUTHERN METHODIST UNIVERSITY**

**DEDMAN SCHOOL OF LAW**

**FEDERAL TAX CLINIC**

3315 Daniel Ave., Suite 30

Dallas, TX 75205

(For Federal Tax Clinic): 214-768-8299

(For all legal clinics): [legalclinics@smu.edu](mailto:legalclinics@smu.edu)

<https://www.smu.edu/Law/Clinics/Federal-Tax-Clinic>

Service area: “The Tax Clinic considers the following in determining whether to accept a person applying for assistance: . . . Whether the client lives within a 100-mile radius of Dallas, Texas.”

From website: “The Tax Clinic offers representation to taxpayers who cannot otherwise afford representation and to taxpayers in cases where the fee to be charged by a tax practitioner is expected to equal or exceed the amount of tax in controversy. In order to determine whether a taxpayer qualifies for representation, a free one-hour consultation with student attorneys is offered to prospective clients.”

**SOUTHERN METHODIST UNIVERSITY**

**DEDMAN SCHOOL OF LAW**

**LEGAL CENTER FOR VICTIMS OF CRIMES AGAINST WOMEN**

3315 Daniel Ave., Suite 30

Dallas, TX 75205

(For all legal clinics): 214-768-2562

(For Legal Center for Victims of Crimes Against Women): [vanessag@smu.edu](mailto:vanessag@smu.edu)

<https://www.smu.edu/Law/Clinics/Hunter-Legal-Center>

Service area: (No known restrictions.)

From website: “Students enrolled in the Judge Elmo B. Hunter Legal Center for Victims of Crimes Against Women Clinic provide representation to survivors of gender-based harms, including domestic violence, sexual assault, and human trafficking, in a broad range of legal areas. The Hunter Center has partnered with established local community organizations to serve women who are most critically in need of legal assistance in matters including, but not limited to, obtaining orders of protection, family law, humanitarian immigration claims, and post-conviction relief.”

**STATE BAR OF TEXAS**

**LAWYER REFERRAL & INFORMATION SERVICE (LRIS)**

1414 Colorado St.

Austin, TX 78701

1-800-252-9690

[https://www.texasbar.com/AM/Template.cfm?Section=Lawyer\\_Referral\\_Service\\_LRIS\\_&Template=/CM/HTMLDisplay.cfm&ContentID=15664](https://www.texasbar.com/AM/Template.cfm?Section=Lawyer_Referral_Service_LRIS_&Template=/CM/HTMLDisplay.cfm&ContentID=15664)

Service area: “Our LRIS serves over 246 counties in Texas, and we assist more than 60,000 callers like you each year. To help us find you the right lawyer or other resource, first tell us the county you need help in. If we do not serve your county, we will refer you to a certified lawyer referral program that does.”

From website: “If you have legal problems or needs, contact us. We will help you find a lawyer or other resource that best matches your legal needs and financial means. Please be aware that we are a referral service, and our staff is unable to give legal advice. We’ll refer you to a lawyer or other service that may be able to help.”



**TEXAS A&M UNIVERSITY**  
**SCHOOL OF LAW**  
**TAX DISPUTE RESOLUTION CLINIC**  
309 W. 7<sup>th</sup> St.  
Fort Worth, TX 76102  
817-212-4123

<https://law.tamu.edu/legal-assistance/tax-dispute-resolution-clinic>

Service area: (No known restrictions.)

From website: “We help eligible taxpayers resolve problems with the IRS, such as if the IRS disagrees with the tax returns you filed or you are unable to pay the amounts owed . . . The Tax Dispute Resolution Clinic does not provide assistance with or advice about preparing your tax return.”

**TEXAS CRIMINAL DEFENSE LAWYERS ASSOCIATION**

6808 Hill Meadow Dr.  
Austin, TX 78736  
512-478-2514

E-mail: [info@tcdla.com](mailto:info@tcdla.com)

<https://www.tcdla.com/> (Select “Need a Lawyer” in the menu along the top of the webpage.)

Service area: State of Texas.

Notes: The “Find a Lawyer” tool allows users to search by city, county, and/or area(s) of practice.

**TEXAS FAIR DEFENSE PROJECT**

314 E. Highland Mall Blvd., Suite 204  
Austin, TX 78752  
512-637-5220

<https://www.fairdefense.org/>

Service area: (No known restrictions; presumably statewide.)

Notes: Areas of representation include, but are not limited to, “Freedom to Drive” (restoring suspended licenses); “Right to Counsel” (ensuring access to quality counsel); “Probation Assistance”; and “Record Clearing”.

**TEXAS LEGAL SERVICES CENTER**

1920 E. Riverside Dr., Suite A-120, #501  
Austin, TX 78741  
512-477-6000

<https://www.tlsc.org/generalintake>

Service area: State of Texas.

From website: “Founded in 1977, Texas Legal Services Center is a nonprofit organization that provides legal advice, advocacy, representation, and education to underserved people across the state. With more than a dozen practice areas, our work touches almost every aspect of civil law that impacts low-income Texans.”

## TRANSPORTATION

### **CHRIST CARES FOR PRINCETON**

#### **AUTO FUEL ASSISTANCE**

1306 N. 6<sup>th</sup> St.

Princeton, TX 75407

469-278-4673

<https://cc4p.org/>

Service area: “Christ Cares for Princeton is here to help with specific benevolent needs of those living within the boundaries served by the Princeton Independent School District.”

From website: “You may also request assistance to purchase fuel for your automobile for specific transportation needs. We only consider requests to help you transport yourself or family members living in your residence to a scheduled doctor appointment or job interview. Any request must provide detailed information concerning the appointment (a doctor visit or job interview). The appointment must be verifiable by providing appropriate contact information. A job interview is a potential employer calling you to attend an interview for a specific job for which you have already applied.”

### **DALLAS AREA RAPID TRANSIT (DART)**

#### **COLLIN COUNTY RIDES**

P.O. Box 66013

Dallas, TX 75266

214-828-6717

<https://www.dart.org/guide/supporting-services/rider-assistance-program/collin-county-rides>

Service area: “The municipalities of Allen, the Town of Fairview, and Wylie comprise the service area. Registered residents may travel anywhere within Collin County. Travel may include connecting to or traveling within the DART service area for any purpose as long as the origin or destination of the trip is within your resident city.”

From website: “To be eligible for the program (proof of eligibility is required):

- Age 65 or older OR have a qualifying disability (vision, hearing, physical disability, SSDI recipient, VA disability, intellectual disability, non-ambulatory, semi-ambulatory, seizure disorder, or mental illness).
- Permanent resident of a qualified city or zip code. You must present proof of residency, such as a government I.D., a recent utility bill, or other documentation verifying residency.”

### **DALLAS AREA RAPID TRANSIT (DART)**

#### **DISCOUNT GOPASS TAP CARD**

DARTmart at Akard Station

1401 Pacific Ave.

Dallas, TX 75202

214-979-1111

<https://dart.org/fare/general-fares-and-overview/discount-gopass-tap-card>

Service area: “Do you have to live in the DART Service Area to get a Discount GoPass Tap Card? No. The only requirement for the Discount GoPass Tap Card program is that you are a participant in one of the qualifying assistance programs.”

From website: “You may qualify for DART’s 50% off Discount GoPass Tap card! Go anywhere a DART bus or train can take you - for half the price! . . . If you've met the qualifications for any of the following assistance programs, you automatically qualify for a Discount GoPass Tap Card.”

Notes: Examples of the “qualifying assistance programs” include Dallas Housing Authority, SNAP, Medicaid, Medicaid, CHIP, TANF, WIC, and more.

## **FAMILY PROMISE OF COLLIN COUNTY**

### **GOD'S WHEELS PROGRAM**

P.O. Box 1601

Allen, TX 75013

972-442-6966

E-mail: [supportservices@familypromiseofcollincounty.org](mailto:supportservices@familypromiseofcollincounty.org)

<https://www.familypromiseofcollincounty.org/gods-wheels-program>

Service area: Collin County

From website: “Mass transportation is virtually non-existent in Collin County. To help our families, God's Wheels secures dependable cars for the guests to utilize. If after successfully completing the program a vehicle is available, the family will have the option to purchase one for a small program fee. In addition to the provided transportation, guests receive a weekly gas card while in the program. This enables them to seek employment and/or travel to and from their job. At times, those in need that are not guests in our program may be assisted. These applicants must be screened and approved.”

## **MY RIDE DALLAS**

### **GET-A-RIDE GUIDE**

(Mailing)

P.O. Box 972

Cedar Hill, TX 75106

972-855-8084

E-mail: [ccravens@respectthetech.tech](mailto:ccravens@respectthetech.tech)

General Website: <https://myridedallas.org/>

Downloadable PDF: <https://myridedallas.org/get-a-ride-guide/>

Service area: The Get-A-Ride Guide is an extremely thorough reference for transportation options in Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise counties.

From website: “The Get-A-Ride Guide provides detailed information about transportation options available in Dallas County and North Central Texas, especially for people with disabilities and older adults. The printed versions are updated annually while the downloadable versions are updated as needed.”

## **ON THE ROAD LENDING**

1500 N. Loop 12

Irving, TX 75061

214-226-2542

E-mail: [info@ontheroadlending.org](mailto:info@ontheroadlending.org)

<https://ontheroadlending.org/>

Service area: “We make affordable car loans in Alabama, Georgia, Mississippi and Texas.”

From website: “We provide affordable loans, vehicle selection assistance, and financial mentoring to get you on the road to success.”

## **VETERANS BENEFITS & RESOURCES**

**NOTES:** There are so many veteran-specific assistance programs – more than can realistically fit in this document. However, the below-listed agencies are excellent starting places for exploring the help you may be eligible for. In most cases, they are staffed by veterans who are personally knowledgeable about the broad range of national, state, and local services for veterans and their families.

### **COLLIN COUNTY VETERAN SERVICES**

900 E. Park Blvd., Suite 150

Plano, TX 75074

972-881-3060

E-mail: [veteranservices@collincountytx.gov](mailto:veteranservices@collincountytx.gov)

Service area: Collin County

From website: “Mission: To serve the veteran by providing exceptional assistance, guidance, and representation in the application process of VA and state benefits for which they are eligible, advocating for the veteran and their dependents.”

### **ENDEAVORS**

#### **VETERAN SUPPORTIVE SERVICES**

602 N. Staples St., Suite 190

Corpus Christi, TX 78401

361-356-3649

<https://endeavors.org/veteran-supportive-services/>

Service area: 105 counties throughout Texas. In the North Texas area, these include Collin, Cooke, Dallas, Ellis, Erath, Fannin, Grayson, Hood, Hunt, Johnson, Montague, Parker, Palo Pinto, Tarrant, and Wise counties.

From website: “Endeavors' Veteran Supportive Services (VSS) rapidly re-houses and prevents homelessness among eligible veterans and their families. Our programs offer emergency financial assistance and one-on-one case management services, including:

- Short-term Emergency Housing
- Rental/Utility Payment
- Assistance Obtaining VA Benefits and Services
- Mental Health Resources
- Access to Substance Abuse Programs
- Job Placement Assistance
- Skills and Parenting Workshops
- Assistance with Other Public Benefits”

## **TEXAS VETERANS LEGAL ASSISTANCE PROJECT**

1920 E. Riverside Dr.

Suite A-120, #501

Austin, TX 78741

Office: 512-477-6000

Hotline: 1-800-622-2520, Option 2

<https://texvet.org/resources/texas-veterans-legal-assistance-project-vlap>

Service area: State of Texas.

From website: “The Texas Veterans Legal Assistance Project (VLAP) is a Texas Legal Services Center statewide project to expand the availability of legal assistance to low-income Texas Veterans and their families, with a focus on outreach to the disabled Veterans who live in rural areas of the state. There is no charge for our service . . . VLAP welcomes most civil legal questions, including those that relate to military benefits, federal and state public benefits and disability benefits. Common legal issues we address: family law; employment; housing; consumer protection; bankruptcy; probate; Department of Veterans Affairs benefits; expunction; military discharge upgrades.”

## **TEXAS VETERANS NETWORK**

2929 McKinney St.

Houston, TX 77003

1-888-737-3112

<https://www.combinedarms.us/tvn>

Service area: State of Texas.

From website: “The Texas Veterans Network (TVN) is a statewide collaborative of more than 200+ veteran-serving community-based organizations and government agencies that holistically serve the veteran and military community. Together we offer more than 1,020 resources for the military and veteran community.”

## **U.S. DEPARTMENT OF VETERANS AFFAIRS**

VA Benefits Hotline: 1-800-827-1000

<https://www.va.gov/>

Service area: (Nationwide.)

Notes: Areas of service include member benefits, family member benefits, burials and memorials, careers and employment, housing assistance, pension, life insurance, education and training, records, health care, and disability.

## **VETERANS CENTER OF NORTH TEXAS**

900 E. Park Blvd., Suite 170

Plano, TX 75074

214-600-2966

<https://www.veteranscenterofnorthtexas.org/>

Service area: (No known restrictions.)

From website: “We are an all-volunteer organization dedicated to helping veterans and their families receive assistance to enable them to be successful members of their communities. We are exceptionally well-connected in the North Texas community and are able to provide referrals to support a multitude of issues and situations. We are able to assist veterans locate living-wage employment; obtain affordable short-term and long-term housing; obtain financial, legal, and medical assistance; navigate the Veterans Affairs (VA) system; or overcome any of a myriad of other issues that life presents. We can help! We can assist all Veterans independent of discharge, service history, or current living location. All we ask is that you can confirm you are a veteran and that you are committed to work with us and our service providers to resolve your issues. Once we receive your commitment, we will work until all of your needs and issues are satisfied.”

## OTHER

### **5 LOAVES**

#### **CLOTHING CLOSET**

4401 Williford Rd.

Sachse, TX 75048

469-767-8071

[audrey.wallace@5loavesfoodpantry.org](mailto:audrey.wallace@5loavesfoodpantry.org)

<https://5loavesfoodpantry.org/clothing-closet/>

Service area: (No known restrictions.)

From website: “Providing clothing for families once a month – from baby clothes to adults. If you and your family need clothes, you can come in and pick out what you need on the 2<sup>nd</sup> Saturday of each month from 10:00 A.M. to 12:00 P.M.”

### **5 LOAVES**

#### **DIAPER BANK**

4401 Williford Rd.

Sachse, TX 75048

469-767-8071

[audrey.wallace@5loavesfoodpantry.org](mailto:audrey.wallace@5loavesfoodpantry.org)

<https://5loavesfoodpantry.org/diaper-bank/>

Service area: (No known restrictions.)

From website: “We work with Hope Supply Co. to provide diapers, wipes, bottles, and baby formula to families in need.”

### **5 LOAVES**

#### **PET PANTRY**

4401 Williford Rd.

Sachse, TX 75048

469-767-8071

[audrey.wallace@5loavesfoodpantry.org](mailto:audrey.wallace@5loavesfoodpantry.org)

<https://5loavesfoodpantry.org/pet-pantry/>

Service area: (No known restrictions.)

From website: “Providing food, collars, and treats for dogs and cats. Be sure to request pet food when you come by for the Food Pantry.”

### **ALLEN COMMUNITY OUTREACH**

#### **ACO CARES CENTER**

801 E. Main St.

Allen, TX 75002

972-727-9131

<https://www.acocares.org/need-help/>

Service area: Collin County

From website: “The ACO Cares Center allows clients to shop for select clothing, household necessities, small appliances, and personal hygiene products while receiving personalized assistance. A large variety of clothing and items will be available, all in top condition and variety, in stylish options for all ages and needs.”

**ALLEN COMMUNITY OUTREACH  
ACO NORTH POLE TOY DISTRIBUTION**

801 E. Main St.  
Allen, TX 75002  
972-727-9131

<https://www.acocares.org/need-help/>

Service area: Collin County

From website: “ACO North Pole Toy Distribution provides toys and gifts for Collin County children ages 0 to 16. The event is hosted each Holiday Season.”

**ALLEN COMMUNITY OUTREACH  
BACK TO SCHOOL BASH**

801 E. Main St.  
Allen, TX 75002  
972-727-9131

<https://www.acocares.org/need-help/>

Service area: School districts in Collin County

From website: “Back to School Bash provides students enrolled in Collin County ISD schools from Pre-K through 8th grade backpacks and school supplies.”

**ALLEN COMMUNITY OUTREACH  
FINANCIAL COACHING SERVICES**

801 E. Main St.  
Allen, TX 75002  
972-727-9131

<https://www.acocares.org/need-help/>

Service area: Collin County

From website: “ACO provides financial coaching to help you become more financially stable. Here are a few of the tools offered:

- Develop income and expense budgets that align with your goals and income level;
- Improve your credit scores and credit building;
- Strategies to paydown and off debt;
- Develop savings plans; and
- Assist with making informed financial decisions.”

**ALLEN COMMUNITY OUTREACH  
GED ASSISTANCE**

801 E. Main St.  
Allen, TX 75002  
972-727-9131

<https://www.acocares.org/need-help/>

Service area: Collin County

From website: “ACO provides Collin County residents that have not obtained a high school diploma an opportunity to receive the following: online study prep courses; computer lab space and time; academic support/tutoring; GED testing fee support. Requirements: Cannot be enrolled in a public, private, home, online, or charter high school. If 17 years old or younger, you need Texas Education Agency approval to enroll in a GED preparatory class.”

**ALLEN COMMUNITY OUTREACH  
HIGHER EDUCATION ASSISTANCE**

801 E. Main St.  
Allen, TX 75002  
972-727-9131

<https://www.acocares.org/need-help/>

Service area: Collin County

From website: “Financial Aid Application Assistance; Scholarship Application Assistance; Professional Certification Application Assistance”

**ASSURANCE WIRELESS  
LIFELINE PROGRAM**

P.O Box 5040  
Charleston, IL 61920  
1-888-321-5880

<https://www.assurancewireless.com/lifeline-services/states/texas-lifeline-free-government-phone-service>

Service area: Nationwide

From website: “With Assurance Wireless Unlimited, eligible new households received a free smartphone, plus all the following benefits every month: Assurance Wireless Unlimited; free unlimited data; free unlimited texts; free unlimited minutes; and free 10GB mobile hotspot data . . . You can enroll in our Assurance Wireless Unlimited plan if you participate in one or more government assistance programs, such as SNAP or Medicaid. You may also qualify based on your household income. Please be prepared to provide proof of program participation or proof of income during the application process.”

**DALLAS FURNITURE BANK  
FURNITURE OUTLET**

1417 Upfield Dr., Suite 104  
Carrollton, TX 75006  
972-466-0600

E-mail: [office@dallasfurniturebank.org](mailto:office@dallasfurniturebank.org)

<https://www.dallasfurniturebank.org/furniture-outlet>

Service area: (No known restrictions.)

From website: “DFB collects basic household furniture from private households and businesses and stores them in a warehouse for future distribution. Simply put, we coordinate the transfer of unwanted, gently used furniture from people that wish to dispose of it to those who desperately need it . . . The furniture outlet is open by appointment and is a meaningful way the public can support the work of the Dallas Furniture Bank. We have new items every day!”



**FEDERAL COMMUNICATIONS COMMISSION****AFFORDABLE CONNECTIVITY PROGRAM**

45 L Street NE

Washington, DC 20554

1-877-384-2575

<https://www.affordableconnectivity.gov/>

Service area: Nationwide

From website: “The Affordable Connectivity Program (ACP) is a U.S. government program run by the Federal Communications Commission (FCC) to help low-income households pay for internet service and connected devices like a laptop or tablet. You are likely eligible if your household’s income is below 200% of the Federal Poverty Line, or if you or someone you live with currently receives a government benefit like SNAP, Medicaid, SSI, WIC, Pell Grant, or Free and Reduced-Price Lunch. If your household is eligible, you could receive:

- Up to a \$30/month discount on your internet service;
- Up to a \$75/month discount if your household is on qualifying Tribal lands;
- A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50);
- A low-cost service plan that may be fully covered through the ACP”

**FOUNDATION COMMUNITIES****COMMUNITY TAX CENTERS****FREE TAX PREPARATION**

(Administrative office):

2820 Swiss Ave.

Dallas, TX 75204

Text TAXCENTERS to 1-833-939-1387

<https://www.dallastaxcenters.org/>

Service area: All sites are located in Dallas, but clients may commute from other cities for assistance.

From website: “Foundation Communities is a nonprofit organization providing North Texas families and individuals the opportunity to reach financial stability through a multitude of programs, including free income tax preparation, one-on-one financial coaching and assistance, college financial aid, and more.”

**FRISCO FAMILY SERVICES****BACK2SCHOOL FUN FAIR**

9111 Dogwood St.

Frisco, TX 75033

972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/seasonalprograms/back2schoolfunfair.html](https://friscofamilyservices.org/what_we_do/seasonalprograms/back2schoolfunfair.html)

Service area: Residents of Frisco I.S.D.

From website: “... our Back2School program provided school supplies, new clothing, shoes, hygiene items, vision screenings and glasses (if needed), a barber stylist, dental screenings, and community resources to families of K-12 Frisco I.S.D. students experiencing a crisis.”

**FRISCO FAMILY SERVICES**

**FRISCO RESALE**

9125 Dogwood St.

Frisco, TX 75033

972-712-7833

<https://friscofamilyservices.org/frisco-resale/about-us.html>

Service area: (No known restrictions.)

From website: “Frisco Resale carries a wide selection of furniture, household goods, clothing, accessories, shoes, jewelry, and framed artwork at excellent prices.”

**FRISCO FAMILY SERVICES**

**HOLIDAY STORE PROGRAM**

9111 Dogwood St.

Frisco, TX 75033

972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/seasonalprograms/holidaystore.html](https://friscofamilyservices.org/what_we_do/seasonalprograms/holidaystore.html)

Service area: Residents of Frisco or Frisco I.S.D.

From website: “. . . neighbors in crisis [are able to] to self-select holiday gifts for each family member.”

**FRISCO FAMILY SERVICES**

**THANKSGIVING MEAL PROGRAM**

9085 Dogwood St.

Frisco, TX 75033

972-335-9495

E-mail: [programs@friscofamilyservices.org](mailto:programs@friscofamilyservices.org)

[https://friscofamilyservices.org/what\\_we\\_do/seasonalprograms/thanksgivingmeal.html](https://friscofamilyservices.org/what_we_do/seasonalprograms/thanksgivingmeal.html)

Service area: Residents of Frisco or Frisco I.S.D.

From website: “. . . provide qualified individuals, and families navigating a crisis, with a turkey, along with everything needed to prepare a traditional Thanksgiving meal (and more) in the comfort of their own homes.”

**GRACE PLACE OF ANNA**

**BABY MINISTRY**

505 N. Powell Pkwy.

Anna, TX 75409

469-237-4129

<https://mygraceplace.com/baby-ministry/>

Service area: (No known restrictions.)

Notes: See website for the full list of items (ex: clothes, diapers, formula, bottles, etc.) that may be available.

**GRAND LOVE**

**GRAND ASSISTANCE**

600 Hays Rd., Suite 110

Prosper, TX 75078

469-224-3355

<https://grand-love.com/our-programs>

Service area: State of Texas.

From website: “You may have just joined the millions of grandparents whose lives have had to be refocused on the responsibility of now raising your grandchildren. Grand Love offers assistance to those who are raising their grandchild/children on a low fixed income . . . Since 2019, Grand Love has helped grandparents all over the state of Texas, providing food, utility assistance, holiday assistance, and much more.”

## **HABITAT FOR HUMANITY OF COLLIN COUNTY**

### **HOME REPAIR**

2060 Couch Dr.

McKinney, TX 75069

972-542-5300

<https://habitatcollincounty.org/home-repair/>

Service area: Collin County

From website: “The Home Repair program has three subcategories:

- Home Preservation
  - Exterior work includes painting, patching, minor repair, landscaping, and replacing exterior building materials to maintain good or sound conditions.
- Weatherization
  - Work done to improve the energy efficiency and indoor air quality of a structure. The scope of work of a Weatherization project is defined by a comprehensive energy audit and testing of the home upon completion and should include a homeowner education component.
- Critical Home Repair
  - Extensive interior or exterior work was performed to address health and safety issues or code violations. Critical Home Repair includes such activities as a change to, or repair of, materials or components; a reconfiguration of space; a modification for accessibility; or installation or extension of plumbing, mechanical or electrical systems on an existing structure.”

## **HABITAT FOR HUMANITY OF COLLIN COUNTY**

### **RESTORE**

(Two locations in Collin County; see below.)

<https://restorecollincounty.com/>

Service area: (No known restrictions.)

From website: “Our inventory is a mix of purchased and donated materials including furniture, appliances, mattresses, paint, lighting, rugs, windows, flooring, and more — and it changes every day!”

#### **Habitat McKinney ReStore**

2060 Couch Dr.

McKinney, TX 75069

972-548-9112

#### **Habitat Plano ReStore**

2060 W. Spring Creek Pkwy.

Plano, TX 75023

972-424-0791

## **REBUILDING TOGETHER**

### **NORTH TEXAS**

(Mailing address):

P.O. Box 251687

Plano, TX 75025

972-245-6900

E-mail: [maiija@rtntx.org](mailto:maiija@rtntx.org)

<https://rtntx.org/programs>

Service area: “Together we are strengthening the Denton, Dallas, Tarrant, Collin, and Rockwall counties to build a brighter future for North Texas.”

From website: “Rebuilding Together is the nation’s leading nonprofit organization working to preserve affordable home ownership and revitalize communities with free home and facility repairs . . . Repairs vary in scope, ranging from a small plumbing repair to new drywall and roof replacement. Qualified homeowners selected for our programs receive home repair services specific to their needs and our available resources. Applications are taken throughout the year and projects are completed as funding becomes available. Participant selection is based on available funding, the needs of the homeowner, and the condition of the home. However, funding is limited and not all qualified applicants will be selected. Our community is in great need and unfortunately, our waitlist is extensive.”

## **SOCIETY OF ST. VINCENT DE PAUL OF NORTH TEXAS**

### **MINI LOAN PROGRAM**

3826 Gilbert Ave.

Dallas, TX 75219

469-607-0909

E-mail: [helpme@svdpdallas.org](mailto:helpme@svdpdallas.org)

<https://svdpdallas.org/about-mlp/>

Service area: “The Mini Loan Program is available to individuals who live in one of the counties in our service area. These counties include: Collin, Dallas, Ellis, Fannin, Grayson, Hunt, Kaufman, Navarro and Rockwall. We cannot help if you do not live in any of these counties.”

From website: “The goal of MLP is to help people get their finances back on track. Whether you’re caught in cycle of debt due to a payday/auto title loan or if you have a qualifying emergency expense, you can find a way out and feel more secure about your financial future. The Mini Loan Program does not assist with monthly bills (utilities, car payments etc.), rent or mortgage payments (current, past due, or evictions), and credit card payments.”

## **SOCIETY OF ST. VINCENT DE PAUL OF NORTH TEXAS**

### **THRIFT SHOP – PLANO LOCATION**

3305 N. Central Expy.

Plano, TX 75023

469-607-0909

E-mail: [helpme@svdpdallas.org](mailto:helpme@svdpdallas.org)

<https://svdpdallas.org/shop/>

Service area: (No restrictions.)

From website: “Our Thrift Stores offer daily discounts and online coupons to make sure you save every day. Our two locations house thousands of gently used treasures for your wardrobe and home at a fraction of retail prices.”

## **THE STOREHOUSE OF COLLIN COUNTY**

### **JOSEPH'S COAT**

1401 Mira Vista Blvd.

Plano, TX 75093

469-385-1813

<https://www.thestorehouseecc.org/josephs-coat>

Service area: "All are welcome to shop. We simply ask that you book an appointment for your visit."

From website: "We have new and gently used clothing items and shoes, cleaned and organized by our team for your family. Come shop for these items at no cost to you."

## **THE WAY BACK**

### **REENTRY SERVICES**

2728 Holmes St.

Dallas, TX 75215

214-352-5674

E-mail: [info@thewaybackhouse.org](mailto:info@thewaybackhouse.org)

<https://thewaybackhouse.org/approach>

Service area: "Live in Dallas and surrounding counties."

From website: "The Way Back provides the support you need to achieve self-sufficiency:

- Full needs assessments to understand your needs and starting point.
- Continual follow-up and individualized case management to ensure success.
- Access to immediate need services, such as clothing, food, hygiene, and bus passes.
- Assistance with workforce readiness skills.
- Job search and employment placement assistance.
- Access to workforce and career training pathways."

## **UNITED WAY**

### **MYFREETAXES**

Helpline: 1-866-698-9435

<https://myfreetaxes.com/>

Service area: Nationwide.

From website: "MyFreeTaxes helps people file their taxes for free while getting the assistance they need. United Way provides MyFreeTaxes in partnership with the IRS's Volunteer Income Tax Assistance (VITA) program to help filers prepare their tax returns on their own or have their return prepared for them for free."